

Clark Public Utilities

HP MPS simplifies management and relieves IT staff while lowering costs



Business Need

- Clark Public Utilities wanted to increase operating efficiency and get out of managing supplies by using a managed print services approach
- Transition from a self-maintained program for its print environment to HP Managed Print Services to support its fleet of HP PageWide Enterprise and LaserJet printers and supplies

HP Solution

- Supplies inventory management automated with just-in-time delivery
- Consistent HP service and support for the print environment generating nearly 5 million pages annually
- HP supports entire fleet of printers through HP MPS, regardless of standard warranties

Client Outcome

- Increase efficiency and help streamline operating costs with HP MPS to avoid rate hikes for customers
- Remove the burden on in-house IT staff with HP MPS
- Eliminate \$20,000 of supplies inventory and the associated waste with the HP MPS on-demand supplies alerts and just-in-time delivery process
- Enhance productivity with the speed, performance and scanning features provided with HP PageWide Enterprise MFPs



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“Going with HP MPS was an easy decision. HP would manage the print environment for us, our IT staff would regain their time to focus on running the business, and the overall cost was less. Everything about HP MPS was positive.”

– Mike Harris, CIO, Clark Public Utilities

