



Warranty about to expire, but aren't quite ready to replace your PC?

A Care Pack Post Warranty service keeps you covered until you buy new hardware. You can purchase an additional year of coverage with our Post Warranty service, increasing equipment availability and productivity.



Care Pack Post Warranty Services are ideal for those who plan for longer periods of time between product replacements.

Post Warranty Care Pack services can be purchased up to 90 days before current coverage expires and no later than 30 days after the current coverage expiration. Equipment must be in good operating condition at time of purchase. Care Pack Post Warranty starts when current coverage expires. Hardware product must have more than one year of service life left in order to be eligible for post-warranty coverage. Post Warranty Care Pack services are not stackable*.

Feature	Delivery specifications
Key features	<ul style="list-style-type: none"> Coverage includes parts and labor Standard business hours coverage as well as uplifted service options Off-site or On-site repair service** Available in 1-year increments Remote problem diagnosis and support Repairs made with certified HP parts
Availability	<ul style="list-style-type: none"> Available on HP notebooks, tablet PCs, desktops, workstations, thin clients, Point-of-Sale product, printing products and scanners
Customer benefits	<ul style="list-style-type: none"> Confidently upgrade the useful life of the hardware Accurately budget for services for the product life cycle Extend coverage until budget permits hardware refresh
Selection & activation	<ul style="list-style-type: none"> To view Post Warranty Care Pack availability on a product, visit Care Pack Central and enter the hardware product number or hardware serial number To become active, Care Pack services need to be registered within 10 days of purchase

* Stacking refers to when a standard Care Pack is purchased at the same time as a Post Warranty Care Pack. Post Warranty Care Packs must be purchased following the time line outlined in this document.

** Service levels and response times for Care Pack services may vary depending on your geographic location. Service starts on date of hardware purchase. Restrictions and limitations apply. For details, visit www.hp.com/go/carepack.

Learn more about HP Care's Post Warranty service and other Care Pack services at 1-800-334-5144 or hp.com/go/carepack

