

# HP Device as a Service for Apple®

Smart, simplified computing solutions for today's world

HP has expanded its innovative Device as a Service solution to commercial customers<sup>1</sup> for iPad®, iPhone®, and Mac®.

Boost employee productivity and IT efficiency with world-class computing solutions from HP Device as a Service (DaaS). Get everything you need, and nothing you don't, from hardware and accessories to lifecycle services and support, with one price per device.



## WHY HP DEVICE AS A SERVICE FOR APPLE?

HP DaaS for Apple<sup>1</sup> provides a one-stop solution that combines Apple hardware and HP lifecycle services to make a company more efficient, improve the employee experience, and free up IT resources. Offload the time-consuming tasks of supporting, securing and managing multi-OS devices so you can focus on what moves your business forward.



### The right devices for the job

Choose a device and accessory mix that's as unique as your business, with a broad selection of Apple devices.



### Management with insight

Optimize assets and resources so you can focus on other priorities when HP puts its expertise to work for you with actionable analytics, insights, and proactive management.<sup>2</sup>



### Flexibility for your business

Adjust your plan and flex your fleet<sup>3</sup> from 5 to 15% to meet your changing workforce or workload, and add lifecycle services and refresh devices as needed.

## AS YOUR TRUSTED PARTNER, HP DELIVERS:

- Extensive portfolio of Apple devices
- Technical support and next business day onsite exchange
- Specialized HP Service Experts
- Enterprise-class security capabilities
- Convenience of a single plan and per-device pricing
- Extensive commercial experience

## END-TO-END LIFECYCLE SERVICES

Our full portfolio of services covers every phase of the device lifecycle—from start to finish. Our expert consultants will help you choose services to optimize your technology investment.



### DISCOVER AND DESIGN

Create your ideal tech environment with our assessment, design, and planning services.



### CONFIGURE

Save time and increase productivity by having your assets tagged and configured with custom settings.



### MAINTAIN

Relieve your IT staff of maintenance and ensure premium service for users with same business day onsite support or exchange.



### DEPLOY

Streamline the device staging process with packaging, warehousing, and onsite physical deployment.

# HP DaaS for Apple



## LIGHTEN THE LOAD ON IT

Reduce IT's workload by letting HP take care of day-to-day management tasks so you can focus on other priorities. The HP DaaS for Apple plan includes specialized service experts using leading unified endpoint management tools to monitor and proactively manage your fleet for you.

## HP DaaS for Apple Plan

Devices	iOS and macOS devices and accessories (Additional Apple products upon request. Ask your HP representative)
Hardware Support	Next business day onsite exchange for iOS devices, next business day repair or exchange on macOS devices <sup>4</sup>
	Accidental damage protection <sup>4</sup>
	Technical support for IT Administrators via email and phone
Customer Success Management	Account Delivery Manager <sup>5</sup> to ensure customer success and conduct regular check-ins
Analytics and Proactive Management <sup>2</sup>	Unified endpoint management performed by HP Service Experts
	Zero-touch deployment with Apple Device Enrollment Program (DEP)
	Device and software inventory
	Detect and alert on missing devices
	Security configuration settings
	Find, lock, or wipe missing devices <sup>6</sup>
	Device encryption settings
	Application deployment
Application whitelisting/blacklisting	
Wi-Fi provisioning	
Lifecycle Services	Customers can add on lifecycle services, such as design and planning, or asset tagging, with a one-stop agreement
Financial Services	HP Device as a Service for Apple plan includes options from HP Financial Services for 2 or 3 year terms
	Fleet flexibility <sup>7</sup> allows customers to flex down to match workloads in 5, 10, or 15% increments to match workforce needs

To find out more, visit us online at [hp.com/go/DaaSforApple](http://hp.com/go/DaaSforApple)

1. Available directly from HP in the US only.

2. DaaS plans and capabilities such as support, device-health analytics and proactive management, may vary by OS platform and region.

3. Fleet flexibility with flex down option currently available via HP DaaS Contractual Service directly from HP or an Approved Global System Integrator only.

4. Portions of the Hardware and Technical Support services may be provided by Apple

5. Account Delivery Managers available via HP Direct agreement only. Plan components may vary by country or reseller. Please contact your local HP Representative or Authorized DaaS Partner for details.

6. Remote find, lock, and wipe functionality requires the device to be powered on and have Internet access.

7. The DaaS fleet flexibility allows customers to flex down at 5, 10, and 15% increments (currently available via HP Direct agreement only).

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