



HP Device as a Service (DaaS)

Analytics and Proactive Management

Monitor multi-OS device health, discover potential performance and security problems, and take proactive action with the HP DaaS Analytics and Proactive Management capabilities. From insightful analytics that help you self-manage, to complete endpoint management by HP Service Experts, HP has a plan that's right for your organization.

Optimize security and device management

Between deploying new technologies and maintaining existing ones, today's IT managers often have more work than they can handle. Mixed-OS environments and multiple devices per user further complicate the situation. By 2020, there will be as many as nine billion commercial devices worldwide, with an average of four devices per user.¹ The growing number of devices represents a security threat as well as a logistical challenge—more than half of companies have had some level of security breach in the past year,² with 350,000 attacks occurring every day, worldwide.³

HP Device as a Service (DaaS) relieves the burden on your IT staff with its Analytics and Proactive Management capabilities, including implementing and enforcing security policies to keep you protected. The solution delivers predictive analytics and comprehensive reporting that help you track hardware and software inventories and monitor device health, as well as the option to have HP Service Experts take care of day-to-day endpoint management for you.

HP DaaS analytics and reports include:

- Device and software inventory
- CPU and memory utilization for Windows devices
- Device overheat and thermal issues
- Device health including battery and hard drive life
- Windows blue-screen errors and software errors
- Application catalog compliance
- Security policy compliance



HP Service Experts perform functions including:



Bulk device enrollment



Security policy enforcement



Wi-Fi provisioning



Protecting data on missing devices



Application whitelisting and blacklisting



Windows OS patch management



Application deployment



Parts replacement on HP devices

Monitor the pulse of your multi-OS fleet

HP DaaS Analytics and Proactive Management monitors the health and security of your devices and alerts you to potential issues before they become problems. Service experts provide actionable insights for your entire fleet—including PCs, phones, and tablets, regardless of OS—that help you reduce downtime for end-users and increase planning intelligence for IT managers.

See the bigger picture

Nearly 40 million devices worldwide contribute data anonymously to the HP DaaS analytics platform, providing performance data and aggregate trends across thousands of deployments. As a result, HP DaaS can help identify root causes and ensure that your IT and our HP Service Experts are prepared to detect and address potential IT issues before they can disrupt your business.

HP DaaS analytics generate actionable reports that enable proactive management and planning. Software reporting can also improve your grasp of inventory issues, helping you optimize your catalog and licensing.

Lighten the load on IT

The HP DaaS Standard plan provides insightful analytics and reporting to help you manage your fleet in-house. The Premium and Enhanced plans include specialized HP Service Experts using our cloud-based platform to provide a comprehensive security and management service for your mixed-OS, multi-vendor devices.

With the Analytics and Proactive Management capabilities of HP DaaS, you can avoid software licensing and training costs often associated with other device management solutions. The knowledge and experience of our HP Service Experts, along with the analytics and industry-leading management tools they use, are all part of your one-price-per-device plan.

Improve device reliability and performance, increase user productivity, and reduce the workload for IT when HP DaaS puts its unified endpoint management expertise and actionable analytics to work for you.⁴

Learn more at hp.com/go/DaaS

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1. IDC Commercial IT Needs and Biggest Challenges: IDC DaaS Americas Study, October 2016. 2. International Business Times, July 8, 2017. 3. Forrester Business Technographics Webinar 2017. 4. HP DaaS plans and/or included components may vary by region or by authorized HP DaaS service partner. Please contact your local HP representative or authorized DaaS partner for specific details in your location.

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