

HP 4210 Upgrade Service



Care Pack, part of HP Care for HP Jet Fusion 3D printing solutions

Service benefits:

- Access to an HP-trained technician¹ to properly upgrade your HP 3D printing solution
- Improved productivity and time-to-part, and reduced cost per part
- Convenient service scheduling

Service features:

- Upgrade your HP Jet Fusion 3D 4200 Printing Solution with the help of an HP-trained technician¹
- Onsite service

Service overview

The HP 4210 Upgrade Service provides you with the opportunity to use your HP Jet Fusion 3D 4200 Printing Solution with a range of HP 3D printing materials, agents, and consumables at an optimized price.

With the upgrade, your HP Jet Fusion 3D 4200 Printing Solution can help improve your cost per part. You can further enhance the speed of your current printing solution with the Upgrade Kit.

Features and specifications

Feature	Specifications
HP Upgrade to HP Jet Fusion 3D 4210 Printer	This upgrade service consists of a firmware upgrade for compatibility with the HP Jet Fusion 3D 4210 Build Units, as well as a hardware upgrade to a solid-state-drive (SSD). This upgrade improves printer processing time, and enables processing while printing.
HP Upgrade to HP Jet Fusion 3D Processing Station 4210	This upgrade service consists of a firmware upgrade of the processing station for compatibility with the HP Jet Fusion 3D 4210 Printer.
HP Bulk Enablement Upgrade Service	<ul style="list-style-type: none"> - This upgrade service consists of a firmware upgrade of the printer for compatibility with the HP Jet Fusion 3D 4210 Bulk Build Units. - This upgrade service consists of a firmware upgrade of the processing station for compatibility the 4210 Bulk Printer and the intermediate bulk containers. - This service includes the material loading kit, as well as the new lid with the external tank.

Customer responsibilities

- Allow HP full and unrestricted access to all locations where the service is to be performed
- The HP Jet Fusion 3D printing solution to be serviced should be working properly before an HP technician¹ arrives to install the upgrade service

Service limitations

Excluded from this service are activities such as, but not limited to, the following:

- The HP Jet Fusion 3D printing solution must be operating properly before the kit can be installed
- Any repair beyond the installation of the upgrade service; should the HP Jet Fusion 3D printing solution need any additional part replacements, there will be a separate charge for this service
- Upgrade service for HP Jet Fusion 3D printing solutions can only be replaced by authorized HP technicians¹
- The HP Jet Fusion 3D printing solution must be in the final location before the HP 4210 Upgrade is initiated. Any movement of the HP Jet Fusion 3D printing solution is excluded.

Ordering information

Please include the following product numbers with your HP Jet Fusion 3D printing solution configuration from HP or an HP-authorized reseller, based on your products and required service level:

Service level and part number

HP product or system covered	
HP Upgrade to HP Jet Fusion 3D 4210 Printer	U9VS9E
HP Upgrade to HP Jet Fusion 3D Processing Station 4210	U9VT0E
HP Bulk Enablement Upgrade Service	U9ZN5E

Term and conditions

For the full list, [see Terms and Conditions](#).

For more information

Please contact your HP Sales Representative or HP Channel Partner to help you find the right solution for your business.

Learn more at hp.com/go/3Dsupport

Sign up for updates

hp.com/go/getupdated

¹ Services may be provided by HP or an HP authorized technician.

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