

HP Recertification Service



Care Pack, part of HP Care for HP Jet Fusion 3D printers and printing solutions

Service benefits:

- Effective pathway to continued coverage
- Return your solution to HP service standards
- Avoid lapses in coverage and protection

Service features:

- Health check
- Certification of Good Condition

Service overview

Keep your HP 3D printer or printing solution covered. The HP Recertification Service provides a chance for customers to quickly return to HP service standards when coverage lapses due to expiration of warranty or support service. This service will provide the opportunity to smoothly transition into post-warranty support for your HP Jet Fusion 580/380 Color and 540/340 3D Printers or HP Jet Fusion 3D 4210/4200 Printing Solutions.

Features and specifications

Features	Specifications
Health Check	<ul style="list-style-type: none">• The service will be performed onsite• One HP Jet Fusion 3D printer or printing solution is covered per service unit• Visual and part quality inspection as well as a print test
Certificate of Good Condition	<ul style="list-style-type: none">• This certificate is needed to return to HP Care Pack

Customer responsibilities

- Allow HP full and unrestricted access to all locations where the service is to be performed
- The HP Recertification Service should be scheduled during HP standard business hours

Service limitations

Excluded from this service are activities such as, but not limited to, the following:

- HP Recertification Service for HP Jet Fusion 3D printing solutions can only be replaced by authorized HP technicians¹
- HP Recertification Service does not include machine repair
- HP long-term consumables are excluded from this service

Ordering information

Please include the following product numbers with your HP Jet Fusion 3D printer or printing solution configuration from HP or an HP-authorized reseller, based on your products and required service level:

Service level and part number

HP product or system covered

HP Jet Fusion 3D 4210/4200 Printing Solutions

U9ZH2E

HP Jet Fusion 580/380 Color and 540/340 3D Printers

UA3P5E

Term and conditions

For the full list, see [Terms and Conditions](#).

For more information

Please contact your HP Sales Representative or HP Channel Partner to help you find the right solution for your business.

Learn more at hp.com/go/3Dsupport

Sign up for updates hp.com/go/getupdated

1. Services may be provided by HP, or by an authorized HP service provider.

Service levels and response times for HP Care Packs may vary depending on your geographic location. Service starts on date of hardware purchase. Restrictions and limitations apply. HP services are governed by the applicable HP terms and conditions of service provided or indicated to Customer at the time of purchase. Customer may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HP Limited Warranty provided with your HP Product.

© Copyright 2018 HP Development Company, L.P. The information contained herein is subject to change without notice.

The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

