

HP Long Term Consumables

Care Pack, part of HP Care for HP Jet Fusion 500/300 3D Printers



Service benefits

- Help keep your printer running optimally.
- Minimize downtime with immediate access to parts.

Service benefits

- Includes most commonly needed consumables parts.
- Fast replenishment of used parts.
- Consistent production of high-quality 3D parts.

Service overview

Minimize downtime and keep your 3D printing equipment at peak performance. With HP Long Term Consumables, you can reduce issues caused by regular wear-and-tear that may impact your HP Jet Fusion 3D Printer. HP Long Term Consumables contains the recommended parts based on HP's usage and consumption metrics and a recommended replacement schedule based on your 3D printer model and configuration—enabling improved uptime and the production of high-quality 3D parts.

Description and contents

Each HP Long Term Consumables contains the required wear-and-tear parts and cleaning supplies, and covers one complete maintenance procedure per 3D printer or complementary system.

HP Long Term Consumables are considered consumable items, and the cost is not covered under the equipment's original warranty.

An HP or HP-authorized technician can install on-hand parts during a pause in production to keep your 3D printing equipment running properly during production peaks.

Maintenance resources

Name	Part number	Recommended minimum stock onsite
HP 3D400 Air Inlet Filter	U9ZR1E	1
HP 3D400 Print Area Filter	U9ZR2E	1
HP 3D400 Air Exhaust Filter	U9ZR3E	2
HP 3D400 Printhead Cleaning Roll	U9ZR5E	2
HP 3D400 Lamp Module	U9ZR6E	1

Managing your HP Long Term Consumables:

Once you have received the HP Long Term Consumables, you will be requested to adhere to the following principles in order to maintain effectiveness:

- Store HP Long Term Consumables in a closed or secured area to avoid risk of damage or loss
- Make sure relevant personnel can easily access HP Long Term Consumables, when necessary
- Perform a monthly inventory check on HP Long Term Consumables to help ensure parts' availability
- Your HP or HP-authorized technician should install HP Long Term Consumables following the included maintenance procedures

General provisions

- Delivery location: HP Long Term Consumables are delivered to the ship-to location where your HP Jet Fusion 3D Printer is installed
- Geographic coverage: This service may not be available in every location. Please contact your local sales representative or HP channel partner for country-specific coverage and limitations

Ordering information

Please contact your HP sales representative or HP channel partner to help you find the best option.

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Service levels and response times for HP Care Packs may vary depending on your geographic location. Service starts on date of hardware purchase. Restrictions and limitations apply. HP services are governed by the applicable HP terms and conditions of service provided or indicated to Customer at the time of purchase. Customer may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HP Limited Warranty provided with your HP Product.

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