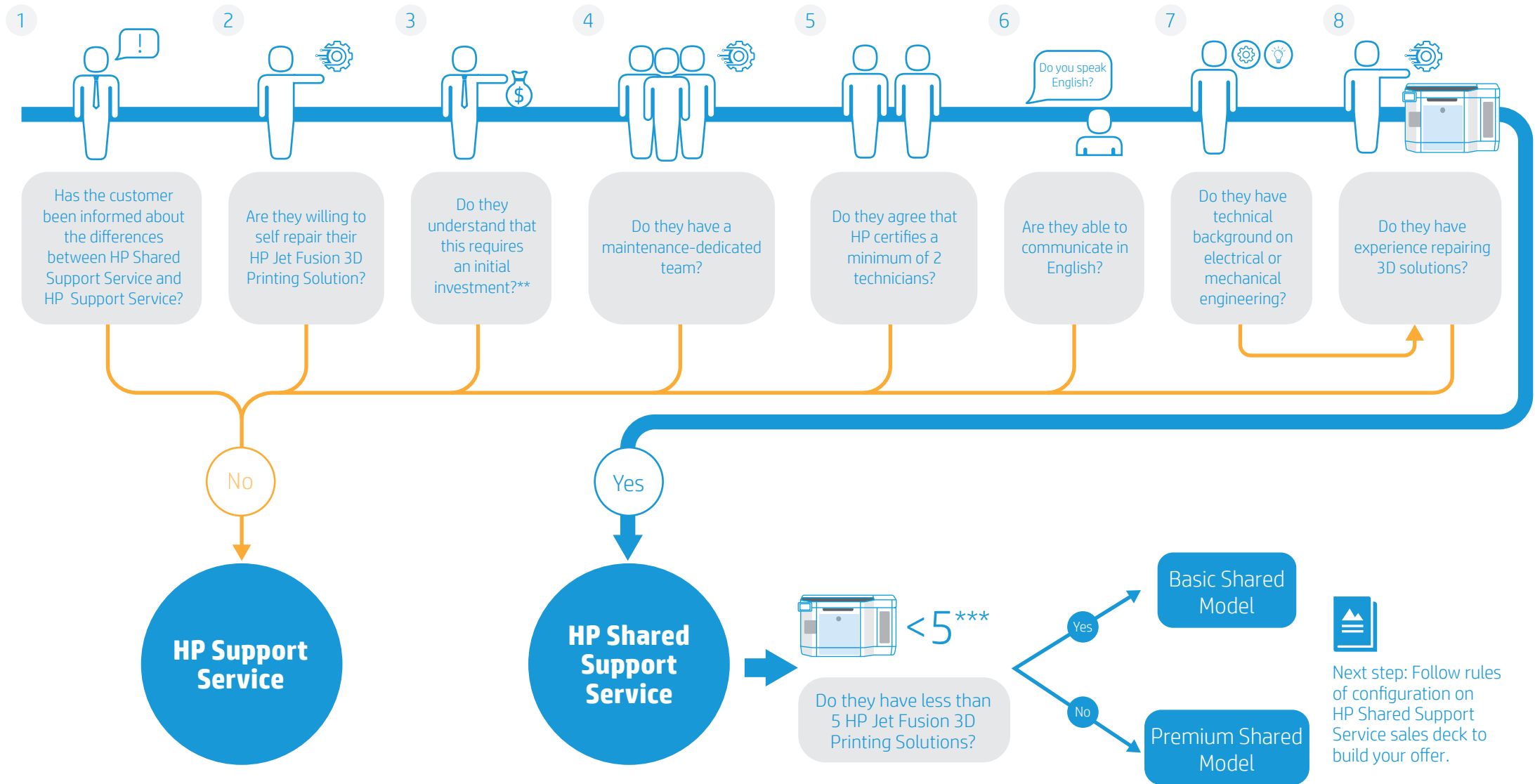


HP Shared Support Service Rules of Deal Qualification*



* This guide is only applicable for HP Jet Fusion 3D 4210/4200 printing solutions.

** HP Shared Support Service, HP Train To Maintain & HP Uptime Kit Prices are available in the price book.

*** To transition smoothly to HP Shared Support we recommend that for the 1st to 3rd units, HP Support Service is offered. Gradually, as the HP Jet Fusion Fleet increases the Customer can move into Basic Support Model and later on Premium Support Model when their fleet reaches more than 5 units.