

Maintenance Kit Replacement Service



Care Pack, part of HP Care

Service Features

- Maintain optimum printing performance by performing periodic maintenance with cleaning supplies readily available at your location.
- Minimize downtime with local access to wear-able parts, that may require replacement.

In order to properly maintain the printer and print quality, you need to replace the maintenance kit on your HP Latex printer when the display panel alerts you that it is necessary.

Minimize downtime and keep your HP Latex printer at peak performance by replacing your consumable parts only when necessary, based on their known usage. The Maintenance Kit Service will help you reduce the issues caused by regular wear and tear that may impact your HP Latex Printing Solution.

When you call the HP Customer Care Call Centers, we will provide you with a Service Maintenance Kit, shipped to the location where your HP Latex Printing Solution is installed.

Service Description

The Maintenance Kit Service provides you with the service parts for your HP Latex Printing Solution that will need to be replaced after extended use. The kit includes recommended parts based on HP's usage and consumption metrics, along with the recommended replacement schedule based on your HP Latex printer model and configuration. With the maintenance kit on-hand at your location, your HP Latex printer will be fully prepared to run for an extended period of time minimizing incidents due to worn-out part components, helping improve your uptime.

Specifications

The Maintenance Kit Service covers one maintenance kit replacement per HP Latex printer. It contains the required wear-and-tear parts, which vary by Printing Solution and are based on ink liters consumed, kilometers traveled by the printhead, service station cycles, or scan axis cycles.

Service Limitations

- The HP Latex maintenance kit is not covered under the equipment's original warranty.
- This service may not be available in every location. Please contact your local HP Sales Representative or HP Channel Partner for country-specific coverage and limitations.
- Should your printer need any additional parts replaced there will be a separate charge for those parts/time/materials.
- Maintenance kits for HP Latex printers can only be replaced by authorized HP technicians. The cost of service for maintenance kit replacement is not included in the purchase of the Maintenance Kit Service Care Pack.
- This service is only valid for 3 months after the purchase date of the Care Pack.

Ordering Information

To obtain further information or to order Maintenance Kit Replacement Services, contact a local HP sales representative.

[Terms and conditions](#)

For the full list, see [Terms and Conditions](#)

For more information

hp.com/go/pcandprintservices



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