



HP Lifecycle Services

Services for every stage of the device lifecycle

Get coverage at any stage of the device lifecycle, from planning and design to configuration and deployment, to workforce support, and secure eco-friendly device refreshes.

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Recover and Renew

HP will securely recover and repurpose or recycle your end of use devices.

1

Discover and Design

Take advantage of professional services to get the most from your IT investments.

2

Configure

Get your PCs expertly configured and ready to use out of the box.

5

Maintain

Get support, repair, and replacement services in the workplace and on the road.

4

Optimize

Your trusted, global partner to improve user productivity and IT manageability.

3

Deploy

Let HP make the delivery, staging, installation, and setup of your devices easy.



What our customers are saying

“With HP as the prime contractor for our new clients, we get all the services we need from the same supplier. This covers everything from configuring the laptops at the factory to on-site services such as staging and installation. This means that the time it takes from ordering to receiving our personalized clients is now much shorter.”

—Marcel Funk, head of corporate IT operations, Helvetia Versicherungene

“Our idea of mass PC deployment with standard processes was not always possible. HP was always open to change, responded very constructively, and we had efficient change management processes. Furthermore, the HP project manager knew exactly what was happening at the individual locations, enabling him to be proactive.”

—Hendrik Lüder, head of competency center workplace, ContiTech

Featured solutions

HP offers 80+ services for customers in more than 160 countries around the globe, including:



HP PC Image Architect, Build, and Update Service

Prepare for Windows 10 with the HP PC Image Architect, Build, and Update Service. HP experts will host an onsite workshop and build and test your image or provisioning solution, and update it, if desired.¹



HP Custom System Setting Services²

Go beyond factory default settings and accelerate your workforce productivity with PCs that are ready for your users and IT environment, right out of the box.



HP Logistic Services & HP Installation Services²

Make PC deployments faster, easier, and on your terms, with flexible delivery options. Just pick the day and the location, and HP can take care of the rest.



HP Windows 10 Migration Services

Make it easy to roll out Windows 10 across your organization. In addition to discover and design services, HP offers a full suite of services to successfully migrate to Windows 10 including configuration, deployment, and optimization services.



HP Hardware Support Onsite Service²

Get the support you need with the flexibility to choose between multiple service-level options featuring several onsite response or call-to-repair time and coverage window combinations.



HP Recycling Service

Let HP help you prepare for a technology refresh while supporting the circular economy with recycling that adheres to the highest environmental sustainability methods.

Learn more at hp.com/go/services

Share with colleagues



1. The service can be ordered with or without Update services.

2. Service levels and response times for HP Care Packs may vary depending on your geographic location. Service starts on date of hardware purchase. Restrictions and limitations apply. For details, visit hp.com/go/cpc. HP services are governed by the applicable HP terms and conditions of service provided or indicated to the customer at the time of purchase. Customers may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HP limited warranty provided with your HP product.

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