



HP Digital Manufacturing Tech Transition Service

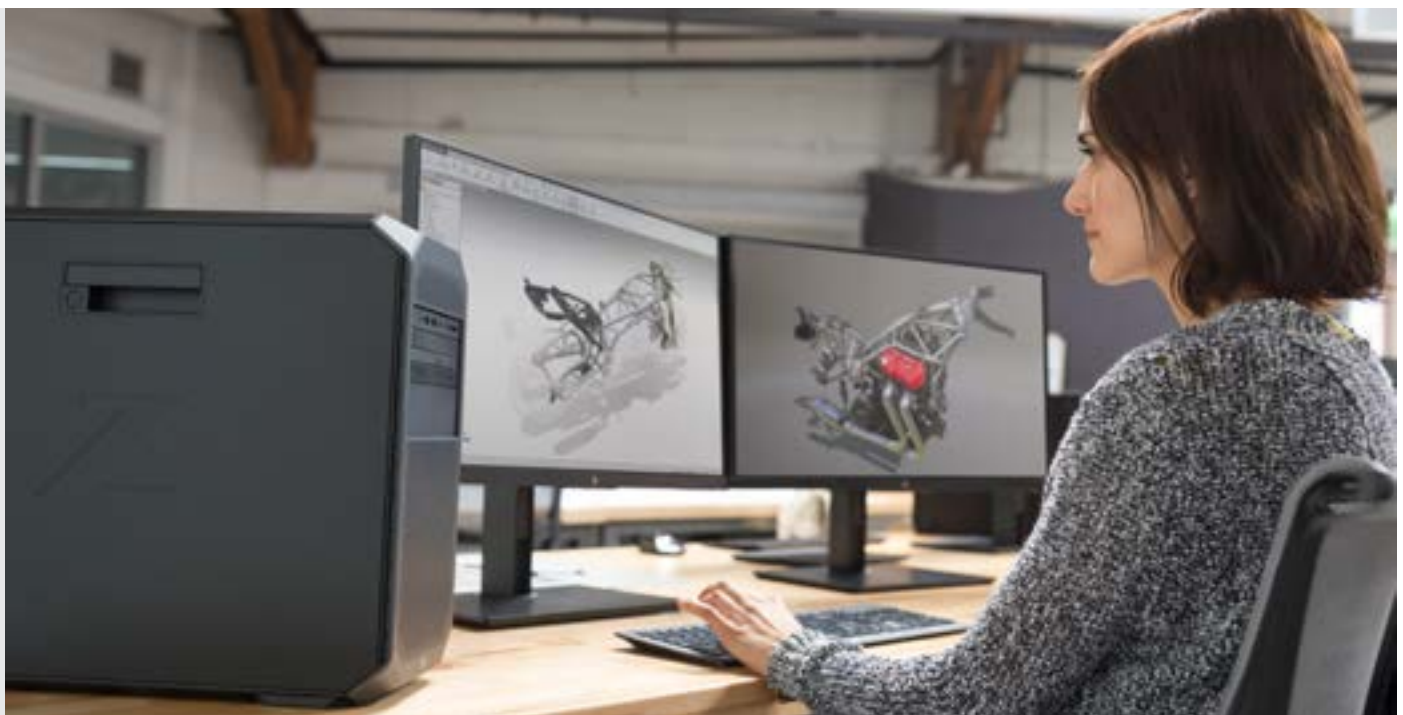
HP Care Pack for HP Jet Fusion 3D Printing Solutions and 3D Printers

HP Digital Manufacturing Productivity Services

Put your business on the transformation fast track

We've entered a new industrial era, where digitization changes the game. Businesses that embrace this shift and take steps to transform will have a significant edge moving forward. But change itself is not enough. Speed of change will determine who wins in your market.

Navigating the transformation process and the path from traditional production to digital manufacturing can be a daunting process. Fortunately, Digital Manufacturing Productivity Services can help. We work with you to accelerate the transformation process so that you reach your digital manufacturing objectives faster and more efficiently than working through them on your own. Our Productivity Experts can help speed the process from beginning to end, delivering peace of mind as you embark on this exciting journey.



Service benefits

- Quickly transition to your new HP system
- Streamline your transition and protect privacy
- Avoid production delays and hidden costs

Service features

- Current production assessment
- Hands-on workshop with key stakeholders
- Ongoing remote assistance
- Productivity expertise that extends globally

Service overview

Speed up your transition from existing additive manufacturing technologies to HP Multi Jet Fusion technology with a little extra help from HP. The HP Digital Manufacturing Tech Transition Service is an ideal follow-on to our HP Ramp Up Service. Once you're up and running, don't lose time trying to figure out the best path forward on your own. Our experts come directly to your site to help ensure privacy and make your transition as fast, seamless, and cost-effective as possible.

Agenda and content

On-premise sessions

Day 1	HP will meet at the Customer's site to identify goals, production objectives, and key success factors. HP will explore and assess the Customer's current processes and techniques. Together we'll define one (1) reference job, and HP will capture findings while the Customer prints the reference part using current practices. This workshop also explores the differences between Selective Laser Sintering (SLS) and HP Multi Jet Fusion (MJF) technologies.
Day 2	Your HP Productivity Engineer will develop a customized plan that identifies how to best transition your business to MJF and quickly adopt best practices. During this workshop, HP will: <ul style="list-style-type: none">•Help you unpack the reference job printed on Day 1.•Identify and explain changes applied to the job.•Prepare the MJF systems.•Print the same reference job, but this time applying the customized plan.
Day 3	Through additional workshops, HP will: <ul style="list-style-type: none">•Reiterate key points and findings.•Help unpack the second job printed on Day 2.•Identify improvements between the two printed jobs with HP's knowledge.•Define next steps to consolidate and integrate new learnings into your processes and organization.

Remote session

Follow-up meeting	Within one month of the on-premise sessions, HP will arrange a remote session to answer any questions and validate the success of the updated processes. The service will be completed at the end of the remote session.
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Customer responsibilities

- Customer's system(s) must be installed, in working order, and ready to print.
- This service works best as a follow-on to the HP Ramp Up Service. Proper scheduling with product and process engineers will provide the best results.
- The Customer must identify their candidate reference parts prior to this service.

Audience

This service is designed for product managers, product engineers, and production managers.

Travel zones

Travel to sites located within 200 miles (320 km) of an HP designated service hub is provided at no additional charge. If the site is located more than 200 miles (320 km) from the HP designated service hub, there may be an additional travel charge.

Service limitations

- This service is delivered in English only.
- This service caps at a maximum of six (6) Customer participants per workshop.
- Only one (1) reference job is allowed during this service.
- Scheduling should take place several weeks in advance to ensure the availability of HP Productivity Experts.

Ordering information

Contact your HP sales representative to determine if this service is suited for your environment and platform.

Terms and conditions

For the full list, see [Terms and conditions](#)

For more information

For additional information, visit hp.com/go/3Dsupport

Sign up for updates
hp.com/go/getupdated

Service levels and response times for HP Care Packs may vary depending on your geographic location. Service starts on date of hardware purchase. Restrictions and limitations apply. HP services are governed by the applicable HP terms and conditions of service provided or indicated to Customer at the time of purchase. Customer may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HP Limited Warranty provided with your HP Product.

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