

HP Managed Print Services for Enterprise Clients

HP Managed Print Services (MPS) is a strategic approach to Enterprise printing that creates order out of chaos. MPS delivers ubiquitous, always on, always available services that increase operational efficiency, decrease costs and allow you to increase focus and investment in what really matters—your customers.



Business reviews

Periodic forums centered on rigorous evaluation of key performance metrics provide opportunities to discuss changes in the business and IT environment as well as review your evolving needs.



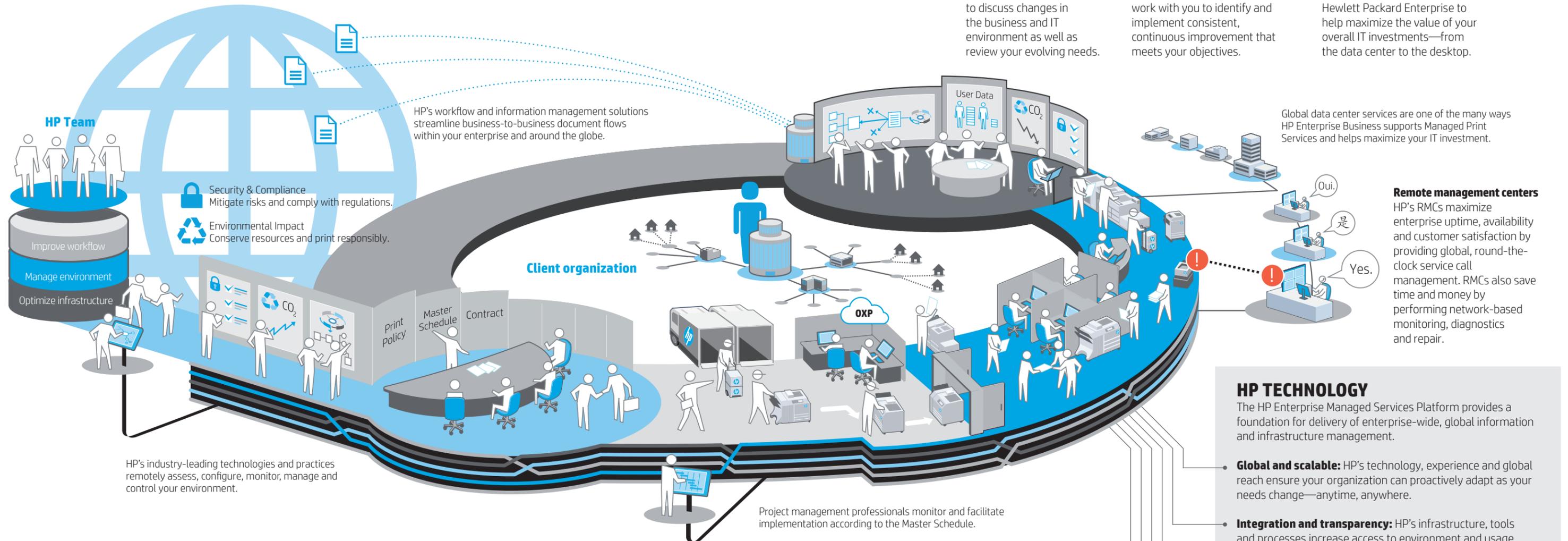
Account delivery manager

Your HP ADM monitors all aspects of the account to ensure service level agreements are met, and uses data-driven analysis to work with you to identify and implement consistent, continuous improvement that meets your objectives.



HP enterprise business

As part of one of the largest technology companies in the world—Managed Print Services can call upon the resources of Hewlett Packard Enterprise to help maximize the value of your overall IT investments—from the data center to the desktop.



Workshops

HP-led interactive planning sessions align your business and IT objectives (as well as key stakeholders) around a custom imaging and printing strategy that's collaboratively developed using HP's proven methodology.



Assessments and due diligence

HP's analysis and design services work with you to determine the optimum future state of your organization and build the business case for change.



Single point of accountability

When partnering, HP assumes full accountability for meeting objectives and maximizing return on investment both globally and locally.

Management of change and training

Comprehensive programs empower cascading sponsorship within your organization and provide timely internal communications and training for end-users as well as for IT staff.



Print policy

Each Print Policy is a customized decision-making framework aligned to your business objectives and IT policies that ensures consistent deployment, delivery, and management of print services across your enterprise.

Master schedule

Accessible and updated in real-time, the Master Schedule is a central list of deliverables, responsibilities and timelines for successfully implementing the Statement of Work.



Partner programs

HP's Partner Programs enable best-of-breed independent software vendors to quickly and effectively extend device capabilities through HP's infrastructure, management and document workflow solutions.



Solutions certification

To ensure the highest performance, compatibility and consistency, HP only accredits select partners—testing and certifying each of their solutions—to ensure compliance with HP's rigorous quality requirements.

HP TECHNOLOGY

The HP Enterprise Managed Services Platform provides a foundation for delivery of enterprise-wide, global information and infrastructure management.

- **Global and scalable:** HP's technology, experience and global reach ensure your organization can proactively adapt as your needs change—anytime, anywhere.

- **Integration and transparency:** HP's infrastructure, tools and processes increase access to environment and usage data—for more informed decision making and reporting.

- **Networked print management:** Remotely and securely install, configure, monitor and manage devices and solutions across your entire enterprise—all via the network.

- **Improved IT management:** Offer superior driver deployment options while enjoying improved user productivity, diminished helpdesk activity and greater IT control.

- **Legacy device continuity:** HP's Open Extensibility Platform (OXP) is an open, web-services based application development platform that enables new solutions to work on legacy devices and streamlines solution deployment across the fleet.

- **Partner compatibility:** Provide a unified, streamlined approach to installing, licensing and configuring software across a diverse, complex fleet of devices.