HP Pavilion 550-127c

Out with the old and in with the bold

HP has revolutionized the category with magnified performance and a pop of color. It's the best thing to happen to towers in over 20 years.

Product overview

- **Keeping up appearances:** Make a statement with a colorful tower for your colorful life.
- **A trusted leader:** Our rigorous set of hardware tests help ensure you always get proven reliability.
- **A truly powerful audio experience:** Immerse yourself in a truly authentic audio experience. Don't just listen...let HP with B&O PLAY move you.

Key specifications

- **Operating system: Windows 10 Home**[1b]
- **Processor:** AMD A10-7800 Accelerated Processor featuring 12 Compute Cores (4 CPU + 8 GPU)[2a][2j]
- **Memory:** 8GB PC3-12800 DDR3-1600 SDRAM memory[3] 1x8GB
- **Hard drive:** 1TB 7200RPM Serial ATA hard drive[4b]
- **Graphics:** AMD Radeon™ R7 Graphics[16]
- **Mouse and keyboard:** USB chiclet-style keyboard with volume control and USB optical mouse
- **Optical drive:** Ultra Slim Tray SuperMulti DVD Burner[6c]
- **USB ports:** 10 (4 x 2.0 , 6 x 3.0)
- **Wireless:** Wireless LAN 802.11a/b/g/n/ac featuring Dual-band (2.4GHz and 5GHz) 2x2 MIMO technology and integrated Bluetooth® 4.0[19][26]
- **Warranty:** 2-Year limited hardware warranty.

Product features

- **Windows 10 Home is here. Do great things.**[1b]
- **Dropbox:** Get 25GB of free online storage for six months with Dropbox.[22]
- **Snapfish:** Enjoy your photos with access from any device, all in one place. Celebrate your memories with photo gifts and prints for delivery by mail, in-store pick-up, or print to any printer anywhere.[36]
- **Packed with ports:** Connect to displays, printers, devices, and more with ease.
- **Store more:** Up to 1TB of storage for more music, videos, and photos.[4b]
- **Dual displays:** Perfect for productivity. Add a second display for a more immersive computing experience.
- **Three months of Evernote Premium included:** Keep your life on track and set reminders with Evernote.[34]
- **McAfee® LiveSafe™:** Protect your PC from dangerous online threats with a free 1-year McAfee LiveSafe subscription.[8b]

Energy efficiency your way

HP is committed to global citizenship and environmental responsibility. Do the environment—and your wallet—a favor when you use the HP Pavilion Desktop that meets strict energy-efficiency and helps reduce your carbon footprint.

- All HP computing products are delivered by SmartWay carriers.[63]
- Recycled Packaging: Count on easy recycling every time. HP designs products and packaging that can be conveniently recycled or reused.[31]

Warranty and support

HP Total Care provides award-winning service and support in the U.S., Canada and Latin America.

Included with your product:

- **HP's Hardware Limited Warranty:** Full warranty details are included with your product.
- **HP Support Assistant:** A free self-help tool built right into your PC.[56] Immediate, always-on, problem solving, automatic updates and diagnostics. www.hp.com/go/hpsupportassistant
- **Online Support:** Access to the support website, chat,[10] support forums, troubleshooting tips, software and drivers, manuals, how to videos[57] and more at www.hp.com/go/consumersupport
- **Phone Support:** This product includes 90 days of complimentary telephone support[53] www.hp.com/go/contacthp

Extend your coverage:

- **HP SmartFriend Service:** Personalized support by phone or protected remote PC access to make the most of your product, available at any time.[95] www.hp.com/go/smartfriend
- **HP Care Packs:** Enhance and extend your protection beyond the standard limited warranty with HP Care Packs.[83] www.hp.com/go/cpc

Specifications

Operating System	• **Windows 10 Home**[1b]
Processor	• AMD A10-7800 Accelerated Processor featuring 12 Compute Cores (4 CPU + 8 GPU)[2a][2j] • Quad-Core
Processor Speed	• 3.50GHz[7]
Cache	• 4MB L2 Cache
Memory	• 8GB PC3-12800 DDR3-1600 SDRAM memory[3] 1x8GB (expandable to 16GB unbuffered with 8GB DIMMs)
Hard Drive	• 1TB 7200RPM Serial ATA hard drive[4b]
Finish	• HP finish in snow white
Optical Drive(s)	• Ultra Slim Tray SuperMulti DVD Burner[6c] • **Write:** 8x max DVD±R SL, 6x max DVD±R DL, 8x max DVD+RW, 6x max DVD-RW, 5x max DVD-RAM, 24x max CD-R, 10x max CD-RW • **Read:** 8x max DVD-ROM/±R (SL/DL), 8x max DVD±RW, 5x max DVD-RAM, 24x max CD-ROM/R/RW • Data transfer rates up to 3,600 KB/s (CD read/write) and 10,800 KB/s (DVD read/write)
Video Graphics	• AMD Radeon™ R7 Graphics[16] • Up to 4352MB Total Available Graphics Memory as allocated by Windows 10
Network Interface	• 10/100/1000 Base-T Network[29]
Wireless Connectivity	• Wireless LAN 802.11a/b/g/n/ac featuring Dual-band (2.4GHz and 5GHz) 2x2 MIMO technology and integrated Bluetooth® 4.0[19][26]
Sound	• High Definition Audio with up to 5.1 surround sound capabilities • B&O PLAY
Memory Slots	• 2 DDR3 DIMM (240-pin) (one available)
Expansion Slots	• 1 PCI-E x1 (available) • 1 PCI-E x16 (available) • 1 PCI-E x1 mini socket slot (occupied)
Expansion Bays	• 2 internal 3.5" (one available)
Memory Card Reader	• HP 7-in-1 Media Card Reader-Supports SD, SDHC, SDXC, Memory Stick, Memory Stick Select, Memory Stick PRO, Memory Stick MagicGate.
External Ports	• Headphone/Microphone Combo • Front I/O: 2 USB 3.0 • Rear: 4 USB 2.0, 4 USB 3.0, HDMI Out
Multi-Display Capable	• One HDMI and one D-Sub at rear I/O area
Mouse and Keyboard	• USB chiclet-style keyboard with volume control and USB optical mouse
Power Supply	• 180W Power Supply (internal)
Dimensions	• **Unpackaged:** 14.88 in (L) x 6.50 in (W) x 14.33 in (H) approx. • **Packaged:** 19.53 in (L) x 9.45 in (W) x 20.47 in (H) approx.
Weight	• **Unpackaged:** 15.77 lb approx. • **Packaged:** 21.39 lb approx.
Warranty and Support	• 2-Year limited hardware warranty. Additional information available at www.hp.com/support • Complimentary chat support within warranty period[10] • 90-Days Phone Support (from date of purchase)[53]

Software

Games	• **Wild Tangent Games for HP pre-installed.** Your HP computer comes with 10 free sessions of Delicious Emily's Wonder Wedding Premium Edition ($19.99 value) and 10 free sessions of Runefall ($9.99 value).[79]
HP Help and Support	• **HP Support Assistant**: Enjoy immediate, always-on, self-help support built right into your PC, for the life of your PC, absolutely free.[56][57]
Shopping and Services	• **TripAdvisor:** Easily find the lowest airfare, the best hotels, great restaurants, and fun things to do wherever you go.[10]
Books, Music, Photos and Videos	• **CyberLink PhotoDirector:** Makes it easy to create spectacular photos. From the moment your images are imported, the software empowers you with the tools you need to create eye-catching images, including photo management, photo adjustment and advanced editing features.[23] • **Netflix:** Watch movies and TV online or via DVDs with subscription. • **CyberLink PowerDirector:** Fast, feature-rich and easy to use, the powerful set of integrated tools lets you create brilliant videos. Whether you're practically an expert or a novice. Packed with intuitive and exciting features and is designed for creating brilliant high definition videos that will amaze your friends and family.[23] • **CyberLink Power Media Player:** Upgrade your video watching experience with CyberLink's TrueTheater technology including enhanced lighting features and improved audio quality. • **B&O PLAY:** Immerse yourself in a truly authentic audio experience. Don't just listen ... let HP with B&O PLAY move you. • **Snapfish:** Enjoy your photos with access from any device, all in one place. Celebrate your memories with photo gifts and prints for delivery by mail, in-store pick-up, or print to any printer anywhere.[36]
Productivity and Tools	• **HP Recovery Manager:** Recover, restore, and create recovery media for your PC. • **Dropbox:** Store and synchronize your content online with Dropbox. Get 25GB of storage to access, manage, and share your photos, music, and files from anywhere with Internet access.[22] • **Three months of Evernote Premium included:** Keep your life on track and set reminders with Evernote.[34]
Security and Protection	• **McAfee®:** Free 1-year subscription of McAfee LiveSafe™ service included. McAfee LiveSafe service enriches your digital life by protecting your data, identity and all your devices so you can connect with confidence.[8b]

Additional information

Product Number	• M9Z85AA3#ABA
Ad embargo date	• 08/16/2015
UPC code	• 889296974147
Country of origin	• Mexico
Tariff number	• 8471500085
Pallet information	• **Dimensions:** 48.00 in (L/D) x 40.00 in (W) x 46.30 in (H) approx. • **Total weight:** 427.77 lb approx. • **Layers:** 2 • **Products per layer:** 10 • **Total products per pallet:** 20

Learn more at hp.com

[1b] Not all features are available in all editions or versions of Windows 10. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows 10 functionality. Windows 10 is automatically updated, which is always enabled. ISP fees may apply and additional requirements may apply over time for updates. See http://www.microsoft.com [2a] AMD's numbering is not a measurement of clock speed. Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. AMD and Radeon are trademarks of Advanced Micro Devices, Inc. [2j] Visit amd.com/ComputeCores. [3] Up to 512MB of main system memory may be allocated to support video graphics. [4b] For storage drives, TB = 1 trillion bytes. Actual formatted capacity is less. Up to 35GB of drive is reserved for system recovery software. [6c] Actual speeds may vary. Don't copy copyright-protected materials. Note that DVD-RAM cannot read or write to 2.6GB Single Sided/5.2 GB Double Sided – Version 1.0 media. [7] GHz refers to internal clock speed of the processor. Other factors besides clock speed may impact system and application performance. [8b] Internet access required and not included. Subscription required after expiration. McAfee, LiveSafe and the McAfee logo are trademarks or registered trademarks of McAfee, Inc. in the United States and other countries. [10] Internet access required and not included. [16] Part of the total system memory (RAM) is used for graphics/video performance. System memory dedicated to graphics/video performance is not available for other use by other programs. [19] Wireless access point and Internet service required and not included. Availability of public wireless access points limited. [22] 25GB of free online storage for six months from date of registration. For complete details and terms of use, including cancellation policies, visit the website at www.dropbox.com. Internet service required and not included. [23] Intended for your original content and other lawful purposes. Do not copy copyright protected material. [26] Bluetooth® is a trademark owned by its proprietor and used by HP Inc. under license. [29] Actual speeds may vary. [31] Free recycling in select countries. Program may not be available in your area. Check www.hp.com/go/recycling to see if HP offers free recycling in your area. [34] Subscription required after 90 days. [36] App availability varies by country. Supported on Windows 8.1 and above, Android and iOS operating systems. Free Snapfish membership required. Internet service required and not included. Print ordering for pick-up at select retailers available in U.S. only. [53] Call 1.877.232.8009 or www.hp.com/go/carepack-services for more information on Care Packs available after 90 days. [56] For more information visit hp.com/go/hpsupportassistant [Link will vary outside of the U.S.] HP Support Assistant is available for Android and Windows based PCs. [57] Internet connection required for updating and connecting to HP Support. [63] Designation based on actions to reduce transportation-related emissions. [79] Games may be limited during trial period. Full version games may be purchased at any time. Internet access required and not included. [83] Service levels and response times for HP Care Pack Services may vary depending on geographic location. Service starts from date of hardware purchase. Restrictions and limitations apply. HP Care Packs are sold separately. See www.hp.com/go/carepack-services for details. [95] HP SmartFriend will support any major brand of computer and tablet running Windows, OSX, iOS, Android, and Chrome OS. 24 x 7 phone support is available in the US only. Service availability varies by country/region. Internet connection required for remote support. HP SmartFriend sold separately or as an add-on feature. Monitor and speakers sold separately. Actual product may vary from image shown on datasheet. © Copyright 2015 HP Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing shall be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. All other trademarks are property of their respective owners. 07/31_r7 kc