

HP Pavilion Desktop 550-227c



Out with the old and in with the bold

HP has revolutionized the category with magnified performance and a fresh redesign. It's the best thing to happen to towers in over 20 years.

Product overview

- **Keeping up appearances:** Revolutionize your workspace with the redesigned HP Pavilion.
- **Performance worth bragging about:** Advanced graphics and expandable storage for performance that stands out.
- **A trusted leader:** Our rigorous set of hardware tests help ensure you always get proven reliability.
- **HP with Audio by B&O PLAY:** Immerse yourself in a truly authentic audio experience. Don't just listen... let HP with Audio by B&O PLAY move you.

Key specifications

- **Operating system:** Windows 10 Home⁽¹⁾
- **Processor:** AMD A10-8850 Extreme Edition Accelerated Processor^(2a)
- **Memory:** 12GB DDR3-1600 SDRAM memory
- **Hard drive:** 2TB 7200RPM SATA hard drive^(4b)
- **Graphics:** AMD Radeon™ R8 Dual Graphics Processor with 2GB DDR3 RAM Graphics Card
- **Mouse and keyboard:** USB wired keyboard with volume control and optical mouse
- **Optical drive:** Ultra Slim-tray SuperMulti DVD Burner^(6d)
- **USB ports:** 8 (4 x 2.0, 4 x 3.0)
- **Wireless:** Wireless LAN 802.11a/b/g/n/ac (2x2) and Bluetooth® 4.0 combo⁽¹⁹⁾⁽²⁶⁾
- **Warranty:** 2-Year limited hardware warranty

Product features

- **Windows 10 Home is here. Do great things.**⁽¹⁾
- **One year of free cloud storage:** Get 25GB of free online storage for one year with Dropbox.⁽²²⁾
- **Snapfish:** Enjoy your photos with access from any device, all in one place. Celebrate your memories with photo gifts and prints for delivery by mail, in-store pick-up, or print to any printer anywhere.⁽³⁶⁾
- **Packed with ports:** Connect to displays, printers, devices, and more with ease.
- **Store more:** Up to 2TB of storage for more music, videos, and photos.^(4b)
- **Dual displays:** Perfect for productivity. Add a second display for a more immersive computing experience.
- **Three months of Evernote Premium included:** Build notes, create lists, and streamline meetings with Evernote Premium for the easiest way to keep your life organized.⁽³⁴⁾
- **McAfee® LiveSafe™:** Protect your operating systems with a free 1-year McAfee LiveSafe subscription.^(8b)

Energy efficiency your way

HP is committed to global citizenship and environmental responsibility. Do the environment—and your wallet—a favor when you use the HP Pavilion Desktop that meets strict energy-efficiency and helps reduce your carbon footprint.

- All HP computing products are delivered by SmartWay carriers.⁽⁶³⁾
- **Recycled Packaging:** Count on easy recycling every time. HP designs products and packaging that can be conveniently recycled or reused.⁽³¹⁾

Warranty and support

Our Customer Support Team consistently provides quick, responsive assistance in the U.S., Canada and Latin America.

Included with your product:

- **HP's Hardware Limited Warranty:** Full warranty details are included with your product.
- **HP Support Assistant - HPSA:** Optimized to enhance your support experience. Help for your PC and HP printers whenever you need it.⁽⁵⁶⁾⁽⁵⁷⁾
- **Online Support:** For technical support with this product, visit HP Customer Support <http://support.hp.com>
- **Social Media Support:** To find solutions, ask questions, and share tips, join us on the HP Support Forum at hp.com/supportforum, on Twitter at twitter.com/HPSupport, and Facebook at facebook.com/HPSupport
- **Phone Support:** This product includes 90 days of complimentary phone support.⁽⁵³⁾ After 90 days, a fee may apply.

Extend your coverage:

- **SmartFriend, part of HP Care:** Experts are available 24/7 to handle any tech issue, on any device, from any brand. Visit www.hp.com/go/smartfriend to learn more or call toll-free 844-814-1800 to get started.⁽⁹⁵⁾
- **Care Packs:** Extend protection beyond the standard limited warranty. For more info, visit www.hp.com/go/carepack-services or call toll-free at 1.877.232.8009⁽⁸³⁾



Specifications

Operating System	• Windows 10 Home ⁽¹⁾
Processor	• AMD A10-8850 Extreme Edition Accelerated Processor ^(2a) • Quad-Core
Processor Speed	• 3.90GHz ⁽⁷⁾
Cache	• 2MB L2 Cache
Memory	• 12GB DDR3-1600 SDRAM memory (1x8GB, 1x4GB) (expandable to 16GB unbuffered with 8GB DIMMs)
Hard Drive	• 2TB 7200RPM SATA hard drive ^(6a)
Finish	• HP finish in twinkle black
Optical Drive(s)	• Ultra Slim-tray SuperMulti DVD Burner ^(6c) • Write: 8x max DVD±R SL, 6x max DVD±R DL, 8x max DVD+RW, 6x max DVD-RW, 5x max DVD-RAM, 24x max CD-R, 10x max CD-RW • Read: 8x max DVD-ROM±R (SL/DL), 8x max DVD±RW, 5x max DVD-RAM, 24x max CD-ROM/RW • Data transfer rates up to 3,600 KB/s (CD read/write) and 10,800 KB/s (DVD read/write)
Video Graphics	• AMD Radeon™ R8 Dual Graphics Processor with 2GB DDR3 RAM Graphics Card • Up to 8629MB Total Available Graphics Memory as allocated by Windows 10
Network Interface	• 10/100/1000 Base-T Network ⁽²⁵⁾
Wireless Connectivity	• Wireless LAN 802.11a/b/g/n/ac (2x2) and Bluetooth® 4.0 combo ⁽¹⁹⁾⁽²⁶⁾
Sound	• High Definition Audio with up to 5.1 surround sound capabilities • B&O PLAY
Memory Slots	• 2 DDR3 DIMM (240-pin) (occupied)
Expansion Slots	• 1 PCI-E x1 (available) • 1 PCI-E x16 (occupied) • 1 PCI-E x1 mini socket slot (occupied)
Expansion Bays	• 1 Internal 3.5" (occupied)
Memory Card Reader	• HP 7-in-1 Media Card Reader—Supports SD, SDHC, SDXC, Memory Stick, Memory Stick Select, Memory Stick PRO, Memory Stick MagicGate.
External Ports	• Headphone/Microphone Combo • Front I/O: 2 USB 3.0 • Rear: 4 USB 2.0, 2 USB 3.0
Mouse and Keyboard	• USB wired keyboard with volume control and optical mouse
Power Supply	• 300W Power Supply (internal)
Dimensions	• Unpackaged: 14.88 in (L) x 6.50 in (W) x 14.33 in (H) approx. • Packaged: 19.53 in (L) x 9.45 in (W) x 20.47 in (H) approx.
Weight	• Unpackaged: 15.77 lb approx. • Packaged: 21.39 lb approx.
Warranty and Support	• 2-Year limited hardware warranty. Additional information available at www.hp.com/support • Complimentary chat support within warranty period ⁽¹⁰⁾ • 90-Days Phone Support (from date of purchase) ⁽⁵³⁾

Software

Games	• Wild Tangent Games for HP pre-installed. Your HP computer comes with 10 free sessions of Delicious Emily's Wonder Wedding Premium Edition (\$19.99 value) and 10 free sessions of Runefall (\$9.99 value). ⁽⁷⁹⁾
HP Help and Support	• HP Support Assistant: Enjoy immediate, always-on, self-help support built right into your PC, for the life of your PC, absolutely free. ⁽⁵⁶⁾⁽⁵⁷⁾

Learn more at hp.com

⁽¹⁾ Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows 10 is automatically updated, which is always enabled. ISP fees may apply and additional requirements may apply over time for updates. See <http://www.microsoft.com> ⁽¹⁰⁾ © Copyright 2015 HP Development Company, L.P. ⁽¹¹⁾ Actual product may vary from image shown. ^(12a) Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. AMD's numbering is not a measurement of clock speed. AMD and Radeon are trademarks of Advanced Micro Devices, Inc. ⁽¹³⁾ Up to 512MB of main system memory may be allocated to support video graphics. ^(14a) For storage drives, TB = 1 trillion bytes. Actual formatted capacity is less. Up to 35GB of drive is reserved for system recovery software. ^(14b) Actual speeds may vary. Don't copy copyright-protected materials. Note that DVD-RAM cannot read or write to 2.6GB Single Sided/5.2 GB Double Sided – Version 1.0 media. ⁽¹⁷⁾ GHz refers to internal clock speed of the processor. Other factors besides clock speed may impact system and application performance. ^(18a) Internet access required and not included. Subscription required after expiration. McAfee, LiveSafe and the McAfee logo are trademarks or registered trademarks of McAfee, Inc. in the United States and other countries. ^(18b) Internet access required and not included. ⁽¹⁹⁾ Wireless access point and Internet service required and not included. Availability of public wireless access points limited. ⁽²⁰⁾ 25 GB of Dropbox space free for 12 months from date of registration. For complete details and terms of use, including cancellation policies, visit the Dropbox? website at www.dropbox.com. Internet service required and not included. ⁽²¹⁾ Intended for your original content and other lawful purposes. Do not copy copyright protected material. ⁽²²⁾ Bluetooth® is a trademark owned by its proprietor and used by HP Inc. under license. ^(23a) Actual speeds may vary. ^(23b) Free recycling in select countries. Program may not be available in your area. Check www.hp.com/go/recycling to see if HP offers free recycling in your area. ⁽²⁴⁾ Subscription required after 90 days. ⁽²⁵⁾ App availability varies by country. Supported on Windows 8.1 and above, Android and iOS operating systems. Free Snapfish membership required. Internet service required and not included. Print ordering for pick-up at select retailers available in U.S. only. ⁽²⁶⁾ Call 1.877.232.8009 or www.hp.com/go/carepack-services for more information on Care Packs available after 90 days. ^(26a) For more information visit hp.com/go/hpsupportassistant [Link will vary outside of the U.S.] HP Support Assistant is available for Android and Windows based PCs. ⁽²⁷⁾ Internet connection required for updating and connecting to HP Support. ⁽²⁸⁾ Designation based on actions to reduce transportation-related emissions. ⁽²⁹⁾ Internet service required and not included. Click the Office icon for more details on the Office product that is right for you. Optional features sold separately or as add-on features. ⁽³⁰⁾ Games may be limited during trial period. Full version games may be purchased at any time. Internet access required and not included. Monitor and speakers sold separately. Actual product may vary from image shown on datasheet. © Copyright 2016 HP Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing shall be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. All other trademarks are property of their respective owners. 04/4_5jr

Shopping and Services	• TripAdvisor: Easily find the lowest airfare, the best hotels, great restaurants, and fun things to do wherever you go. ⁽¹⁰⁾
Books, Music, Photos and Videos	• B&O PLAY: Immerse yourself in a truly authentic audio experience. Don't just listen... let HP with Audio by B&O PLAY move you. • CyberLink Power Media Player: Upgrade your video watching experience with CyberLink's TrueTheater technology including enhanced lighting features and improved audio quality. • Netflix: Watch movies and TV online or via DVDs with subscription. ⁽¹⁰⁾ • Snapfish: Enjoy your photos with access from any device, all in one place. Celebrate your memories with photo gifts and prints for delivery by mail, in-store pick-up, or print to any printer anywhere. ⁽³⁶⁾ • Cyberlink PhotoDirector and PowerDirector: Create picture-perfect portraits and pro-quality videos with powerful and dynamic photo and video editing tools. ⁽²³⁾
Productivity and Tools	• Dropbox: Keep your files safe, synced, and easy to share with Dropbox. Get 25 GB of Dropbox space free for 12 months to save and access your photos, docs, and videos across all your devices. ⁽²²⁾ • Evernote Premium: Build notes, create lists, and streamline meetings with Evernote Premium for the easiest way to keep your life organized. ⁽³⁴⁾ • HP Recovery Manager: Recover, restore, and create recovery media for your PC. • Meet the new Office: The most powerful Office yet. Your content when and where you need it. ⁽⁶⁴⁾
Security and Protection	• McAfee®: Free 1-year subscription of McAfee LiveSafe™ service included. McAfee LiveSafe service enriches your digital life by protecting your data, identity and all your devices so you can connect with confidence. ^(8b)

Additional information

Product Number	• T3Z93AA#ABA
Ad embargo date	• 2/7/2016
UPC code	• 889894709240
Country of origin	• Mexico
Tariff number	• 8471500085
Pallet information	• Dimensions: 48.00 in (L/D) x 40.00 in (W) x 46.30 in (H) approx. • Total weight: 427.77 lb approx. • Layers: 2 • Products per layer: 10 • Total products per pallet: 20

