

### Components Overview

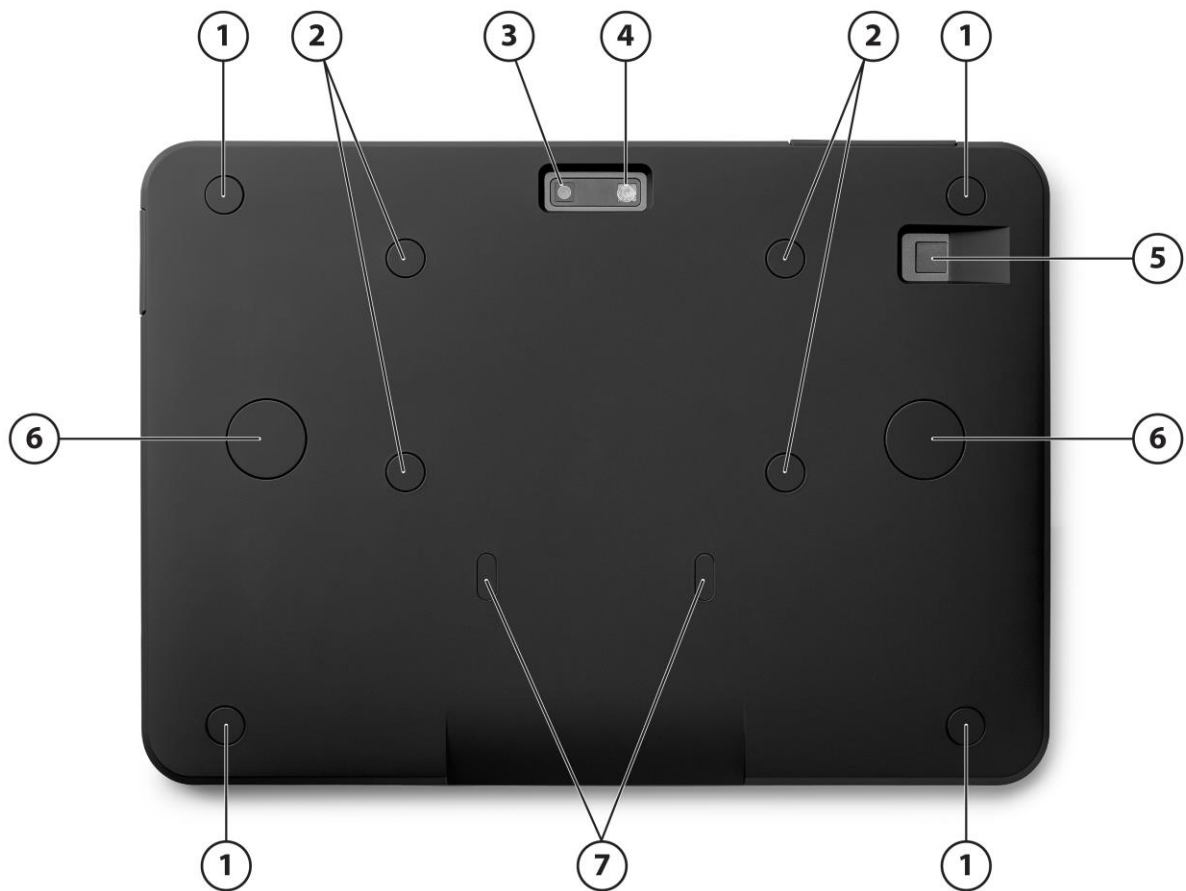
## HP MX12 Retail Solution



### Front View

- |   |                    |
|---|--------------------|
| 1. Front-facing camera LED                | 5. Alignment LED   |
| 2. Front-facing camera                    | 6. Power button    |
| 3. Stereo headphone-out/mic-in combo jack | 7. Volume controls |
| 4. USB 3.0a                               |                    |

### Components Overview



#### Rear View

- |    |  |    |                                       |
|----|--|----|---------------------------------------|
| 1. | Shoulder strap connection points (K7T92AA) | 5. | Fingerprint reader                    |
| 2. | Hand strap connection points               | 6. | PED mount attachment area*            |
| 3. | Rear-facing camera LED                     | 7. | Latch areas for Retail Expansion Dock |
| 4. | Rear-facing camera                         |    |                                       |

\* PED mounts included with each Retail Case 12

### Overview

## HP Retail Case 12

### DIMENSIONS AND WEIGHT

#### Dimensions (W X D X H)

32.81 x 23.36 x 2.13 cm (landscape orientation, tablet included)  
12.91 x 9.19 x 0.83 in

#### Weight (Grams, lbs.)

386.8g (0.67lbs)

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### PORTS

- (1) USB-C™ with Guest Protocol (only support Power, USB)
- (1) USB-C™ to connect with tablet
- (1) External 70-pin connector to Sprocket dock (only support Power, USB)

**NOTE:** The 70-pin connector on the bottom of the HP Retail Case 12 with HP Pro x2 612 G2 tablet supports only the HP Retail Expansion Dock (F3K89AA). Legacy adapters and peripherals are not supported on this connector and will not function.

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### SERVICE AND SUPPORT

1-year standard parts, labor and onsite limited warranty. Online technical support is available seven days a week, 24 hours a day. Certain restrictions and exclusions apply. Depending on country; 1-year limited warranty on primary battery. Optional HP Care Pack Services are extended service contracts which go beyond your standard warranties. Service levels and response times for HP Care Packs may vary depending on your geographic location. Restrictions and limitations apply. Service starts at date of hardware purchase. For details, visit <http://www.hp.com/go/cpc>.

**NOTE:** Certain restrictions and exclusions apply. Consult the HP Customer Support Center for details.  
<http://h20000.www2.hp.com/bizsupport/TechSupport/ProductRoot.jsp>

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### Features

## HP Retail Expansion Dock\*

- 6 USB ports
- 4 Serial ports for legacy peripherals
- 1 RJ-45 (Ethernet)

**NOTE:** When docking the Pro x2 612 tablet with Retail Case 12 into the Retail Expansion Dock, the VGA and HDMI ports on the expansion dock are not active for the tablet and should not be used to connect a secondary display. You may instead connect a secondary display to the USB Type-A port on the expansion dock using any necessary video adapters. For additional information, refer to the documentation included with your product.

## Standard Features

<b>Two docking posts</b>	Align and secure the HP Pro x2 Mobile Retail Solution for proper connection to the HP Retail Expansion Dock
<b>Docking connector</b>	Connects the HP Pro x2 Mobile Retail Solution to the HP Retail Expansion Dock
<b>Charging LED</b>	Indicates charging of Pro x2 when HP Pro x2 Mobile Retail Solution is properly connected, and also is used as a visual alignment indicator for fast and easy docking
<b>Eject switch</b>	Ejects HP Pro x2 Mobile Retail Solution from HP Retail Expansion Dock
<b>USB ports</b>	6 USB ports (one 24V for printer, 2 12V for complex character VFD and optional PIN pad, four 5V for scanner, keyboard, mouse, cash drawer, etc.)
<b>Serial Ports</b>	4 Serial ports for legacy peripherals (DB9, powered, jumper selectable - 5V/12V)
<b>Network</b>	1 RJ-45 (Ethernet)
<b>Security</b>	Three security options: lock the HP Pro x2 Mobile Retail Solution to the HP Retail Expansion Dock with a key, secure the HP Retail Expansion Dock with a cable lock, or secure the HP Retail Expansion Dock to a counter or cash drawer with a bolt.
<b>Power</b>	Internal HP 150W AC Adapter and power cord
<b>Dual hinge</b>	Ability to adjust tilt and height of HP Pro x2 Mobile Retail Solution while docked
<b>Option Kit Contents</b>	HP Retail Expansion Dock for Pro x2, 150W AC Adapter, Power Cord, Input / Output cover, two keys, documentation

## HP Pro x2 612 G2

- Windows 10 Pro 64, Windows® IoT for Retail
- Intel® next generation Core™ m3 and Pentium® processors
- 12-inch diagonal capacitive multi-touch, eDP WUXGA+ BrightView WLED UWVA (1920 x 1280), featuring Corning® Gorilla® Glass 4
- 4GB 1866 MT/s LPDDR3-1 SDRAM
- M.2 2280 128GB SSD
- Micro SD Card Slot supported, expandable up to 2TB
- 802.11ac WiDi (2x2) Wi-Fi
- Bluetooth® 4.0 connectivity (combo card with WiFi)
- LTE/HSPA+ WWAN options available<sup>1</sup>

1. Must be configured at the time of purchase.

### Features

#### OPERATIVE SYSTEM

##### Preinstalled

Windows 10 Pro (64-bit)\*

Windows 10 IoT Enterprise for Retail (64-bit)

\* Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows 10 is automatically updated, which is always enabled. ISP fees may apply and additional requirements may apply over time for updates. See <http://www.microsoft.com>.

##### **NOTE: Your product does not support Windows 8 or Windows 7**

In accordance with Microsoft's support policy, HP does not support the Windows® 8 or Windows 7 operating system on products configured with Intel 7th generation and forward processors or provide any Windows® 8 or Windows 7 drivers on <http://www.support.hp.com>

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#### PROCESSOR

Intel® Core™ M3-7Y30 with Intel® Graphics 615 (1 GHz, up to 2.6 GHz, 4 MB cache, 2 cores)\*

Intel® Pentium® 4410Y with Intel® Graphics 615 (1.5 GHz, 2 MB cache, 2 cores)\*

\* Multi-Core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering is not a measurement of higher performance.

**NOTE:** Chipset is integrated with processor.

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### Features

#### MEMORY

4 GB LPDDR3-1866 SDRAM Dual Channel Memory (Transfer rates up to 1600 MT/s)

\* Transfer rates up to 1600 MT/s. Onboard memory not customer accessible/upgradeable

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#### STORAGE

##### Internal Storage Device

M.2 128GB SATA-3 SSD SS 2280 Value

##### Micro SD Card Slot supported

Supports SDXC microSD cards up to 2 TB \*\*

\* GB = 1 billion bytes. Actual formatted capacity is less.

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#### DISPLAY

##### Internal

30.48 cm (12-inch) diagonal capacitive multi-touch, eDP WUXGA+ BrightView, Ultraslim (1920x1280)

Features:

- 1920x1280 High Definition (FHD)\* resolution\*\*
- 3:2 aspect ratio
- Brightness (typical) - 340 nits (cd/m<sup>2</sup>)
- 10 point capacitive touch solution, Direct bonding
- Anti-Smudge with Corning® Gorilla® Glass 4

##### External

24-bit per pixel color depth

\*High definition (HD) content is required to view high-definition images

\*\*Resolutions are dependent upon monitor capability, and resolution and color depth settings.

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#### GRAPHICS

Integrated Intel® HD Graphics 615

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### Features

## NETWORKING/COMMUNICATIONS

### Integrated Wi-Fi\*

Intel® Dual Band Wireless-AC 7265 802.11 a/b/g/b/ac WiDi (2x2) WiFi and Bluetooth® 4.0 Combo

### WWAN\*\*

WWAN NA-1-S3 LTE/EVDO/HSPA+ w/GPS M.2 (746479-002)

WWAN ME906E LTE/HSPA+ w/GPS M.2 (739797-002)

WWAN MU736 HSPA+ w/GPS M.2 (746700-002)

### NFC

Near Field Communications

\* Wireless access point and Internet service required and not included. Availability of public wireless access points limited. The specifications for the 802.11ac WLAN are draft specifications and are not final. If the final specifications differ from the draft specifications, it may affect the ability of the notebook to communicate with other 802.11ac WLAN devices.

\*\* WWAN is an optional feature, requires factory configuration, and use requires separately purchased service contract. Check with service provider for coverage and availability in your area. Contact service provider to determine the coverage area and availability. Connection speeds will vary due to location, environment, network conditions, and other factors. 4G LTE not available on all products, in all regions.

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## AUDIO/MULTIMEDIA

### Audio

HD audio

2 Front-facing Stereo Speakers

2 Integrated Audio Microphones

3.5mm Combo headphone/microphone jack\*

\* Headphones are sold separately

### Cameras

2MP HD Front-facing camera

8MP rear-facing auto-focus without LED flash

### Sensors

Accelerometer

eCompass

Gyroscope

Ambient light sensor

Hall effect

Haptics

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### Features

#### POWER

##### Power Supply

HP 45W USB Type-C™ AC Adapter

HP 65W USB Type-C™ AC Adapter

##### Battery

41.58 Whr lithium-polymer

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#### INPUT/OUTPUT (WITH CASE)

##### Ports/connectors

- (1) USB port Type C™ (Docking, power, USB)
- (1) USB 3.0a Port
- (1) 3.5mm Combo headphone/microphone jack\*
- (1) Micro SD card slot\*\* (tablet)
- (1) Micro SIM
- (1) Docking port

\* Headphones are sold separately

\*\* Up to 2TB of expandable storage. Micro SD card sold separately

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#### WEIGHT AND DIMENSIONS

<b>Dimensions (W x D x H)</b>	<b>Tablet-only</b>	30 x 21.38 x 0.9 cm (11.81 x 8.42 x 0.36 in) landscape orientation
	<b>Tablet + Case</b>	32.81 x 23.36 x 2.13 cm (12.91 x 9.19 x 0.83 in)

<b>Weight*</b>	<b>Tablet + Case</b>	Starting at 1238g (2.73lbs.)
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\* Weight will vary by configuration

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#### SOFTWARE AND SECURITY

##### BIOS

HP BIOSphere Gen3<sup>1</sup>

HP SureStart Gen3<sup>10</sup>

HP DriveLock | HP Automatic DriveLock

BIOS Update via Network

Master Boot Record Security

Power On Authentication

Secure Erase<sup>2</sup>

Absolute Persistence Module<sup>3</sup>

Pre-boot Authentication



### Features

#### **Communication / Connectivity**

HP Mobile Connect Pro (Windows 8.1 and Windows 10 only)<sup>4</sup>  
Native Miracast Support<sup>5</sup>  
HP LAN-WLAN Protection  
HP MAC Address Manager  
HP Wireless Wakeup  
HP SureConnect  
HP Workwise  
HP Velocity

#### **HP Value Add Software**

HP ePrint Driver + JetAdvantage<sup>6</sup>  
HP Hotkey Support - CMIT  
HP Recovery Manager  
HP Jumpstart  
HP Support Assistant  
HP Noise Cancellation Software  
HP Notifications

#### **Microsoft Products**

Buy Office  
Bing Search  
Skype<sup>7</sup>

#### **Manageability**

HP Driver Packs<sup>8</sup>  
HP SoftPaq Download Manager (SDM)  
HP System Software Manager (SSM)<sup>8</sup>  
HP BIOS Config Utility (BCU)<sup>8</sup>  
HP Client Catalog<sup>8</sup>  
HP MIK for Microsoft SCCM<sup>8</sup>  
LANDESK Management<sup>9</sup>

For more information on HP Client Management Solutions refer to: <http://www.hp.com/go/clientmanagement>.

#### **Client Security Software**

HP Client Security Suite Gen3<sup>11</sup>

- HP Security Manager (including Credential Manager and Password Manager)
- HP Drive Lock
- HP Fingerprint Sensor
- HP Password Manager
- Absolute Persistence Module
- Power On Authentication

Microsoft Defender<sup>12</sup>

### Features

#### Standard

Trusted Platform Module (TPM) 1.2 (Infineon SLB9670). Common Criteria EAL4+ Certified.

Upgradable to TPM 2.0. Convertible to FIPS 140-2 Certified mode. (TPM 2.0 is not available for Win 7 32-bit.)<sup>13</sup>

HP Fingerprint Reader (On select models)

HP Smart Card Reader

1. HP BIOSphere G3 requires Intel® or AMD® 7th generation processors.
2. For the methods outlined in the National Institute of Standards and Technology Special Publication 800-88.
3. Absolute agent is shipped turned off, and will be activated when customers activate a purchased subscription. Subscriptions can be purchased for terms ranging multiple years. Service is limited, check with Absolute for availability outside the U.S. The Absolute Recovery Guarantee is a limited warranty. Certain conditions apply. For full details visit: <http://www.absolute.com/company/legal/agreements/> computrace-agreement. Data Delete is an optional service provided by Absolute Software. If utilized, the Recovery Guarantee is null and void. In order to use the Data Delete service, customers must first sign a Pre-Authorization Agreement and either obtain a PIN or purchase one or more RSA SecurID tokens from Absolute Software.
4. HP Mobile Connect Pro is only available on preconfigured devices with WWAN and requires prepaid service purchase. For geographic availability refer to <http://www.hp.com/go/mobileconnect>
5. Miracast is a wireless technology your PC can use to project your screen to TVs, projectors, and streaming media players that also support Miracast. You can use Miracast to share what you're doing on your PC and present a slide show. For more information: <http://windows.microsoft.com/en-us/windows-8/project-wireless-screen-miracast>
6. Requires an Internet connection to HP web-enabled printer and HP ePrint account registration (for a list of eligible printers, supported documents and image types and other HP ePrint details, see <http://www.hp.com/go/eprintcenter>).
7. Skype is not offered in China.
8. Not preinstalled, however available for download at <http://www.hp.com/go/clientmanagement>
9. Subscription required.
10. Sure Start Gen 3 is available on HP Elite products equipped with Intel® 7<sup>th</sup> generation processors.
11. HP Client Security Suite Gen3 requires Windows and Intel® or AMD 7<sup>th</sup> generation processors.
12. Microsoft Defender requires Windows 10.
13. This product ships with TPM 1.2 with option to upgrade to TPM 2.0. Upgrade utility is available via HP Customer Support

### Technical Specifications

#### HP Retail Expansion Dock

<b>Dimensions</b> (H x W x D)	Fully extended with cable cover, without Retail Case	13.28 x 10.43 x 8.27 in (337.22 x 265 x 224.2mm)
	Fully collapsed with cable cover, without Retail Case	4.95 x 10.43 x 10.51 in (125.82 x 265 x 267.03mm)
<b>Weight</b>	6.54lb (2965g). Includes embedded 150W power supply and AC power cord	
<b>Power Supply</b> (input)	Rated Voltage	100 to 240 V
	Rated Current	2.7A rms
	Line Frequency	50 - 60 Hz
<b>Temperature</b>	Operating	50° to 95° F (10° to 35° C)
	Non-operating	14° to 140° F (-10° to 60° C)
<b>Relative Humidity</b>	Operating/Non-condensing	10% to 90% relative humidity
	Non-operating	5% to 90% relative humidity, 101.6° F (38.7° C) maximum wet bulb temperature
<b>Maximum Altitude</b>	Operating	0 to 10,000 ft (0 to 3,048 m)
	Non-operating	0 to 30,000 ft (0 to 9,144 m)
<b>Shock</b>	Operating	40 G, 2-3 ms, half-sine
	Non-operating	165cm/sec, 2-3mm, half-sine
<b>Vibration</b>	Operating	0.21 G 5 to 500 Hz, random
	Non-operating	2.09G, 5 to 500Hz, random
	Non-operating	0.5G, zero to peak, 5 to 500Hz, 0.5 oct/min sweep rate, sine

#### DISPLAY

<b>Diagonal Size</b>	12.0 inch
<b>Refresh Rate</b>	60Hz
<b>Aspect Ratio</b>	Wide Aspect Ratio
<b>Format</b>	1920 x 1280
<b>Brightness (typical)*</b>	340 nits (cd/m <sup>2</sup> )

### Technical Specifications

#### ENVIRONMENTAL DATA

Low Halogen\*

ENERGY STAR® certified\*\*

Mercury Free display backlights and arsenic-free display glass

All HP computing products are delivered by SmartWay carriers\*\*\*

Recycled Packaging

Eligible for free recycling or cash back through HP's Planet Partners Recycling and Consumer Buyback programs

(<http://www.hp.com/go/easybuyback>)\*\*\*\*

#### HP Inc. Corporate Environmental Information

For more information about HP's commitment to the environment:

Global Citizenship Report

<http://www.hp.com/hpinfo/globalcitizenship/gcreport/index.html>

Environment website: <http://www.hp.com/environment>

\* External power supplies, power cords, cables and peripherals are not Low Halogen. Service parts obtained after purchase may not be Low Halogen.

\*\* ENERGY STAR® is a registered trademark of the U.S. Environmental Protection Agency.

\*\*\* Designation based on actions to reduce transportation-related emissions. SmartWay: US only. (14e) Free recycling in select countries.

\*\*\*\* Program may not be available in your area. Check <http://www.hp.com/go/recycling> to see if HP offers free recycling in your area

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#### COUNTRY OF ORIGIN

China

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Options and Accessories (sold separately and availability may vary by country)

<b><u>Type</u></b>	<b><u>Description</u></b>	<b><u>Part #</u></b>
<b>Case</b>	HP Retail Case 12	Y6J29AA
<b>Docking</b>	HP Retail Expansion Dock	F3K89AA
<b>Accessories</b>	HP Retail Case Shoulder Strap	K7T92AA

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### Summary of Changes

Date of change:	Version History:		Description of change:
February 2, 2017	From v1 to v2	<b>Added</b>	Callout content and footnotes. Full processor descriptions.
		<b>Removed</b>	Port Replicator, Power and Adapter from Options and Accessories offering.
February 7, 2017	From v2 to v3	<b>Added</b>	HP Retail Expansion Dock features and Specs
March 9, 2017	From v3 to v4	<b>Changed</b>	Notes for Ports and Retail Expansion Dock.
April 20,2017	From v4 to v5	<b>Added</b>	In The Input/Output section added With Case to denote.
		<b>Changed</b>	ElitePad was replaced with HP Pro x2 Mobile Retail Solution in Standard Features section, Page 8 & 11 changed the word to Case instead of Jacket.
		<b>Removed</b>	Integrated NFC was removed from the HP Pro x2 612 G2 features, The Video port subsection of Standard Features was removed, The 1 <sup>st</sup> note for HP Pro x2 612 G2 section was removed, The 1 <sup>st</sup> note for Operative System section was removed.

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