

HP Notebook 14-am102ne



Empowered to do more

Tackle all your daily tasks with an affordable laptop that comes packed with all the features you need. Get all the power you want with confidence in a trusted name like HP.



Dependable performance

With the latest Intel[®] processors and plenty of hard drive space or SSD on selected models, you can work, play, multitask, and store more of what matters to you. Get reliable power and storage you can trust.



Vibrant display

The crisp HD screen² lets you enjoy your photos, videos, and web pages in detail. Or on selected models the Full HD³ lets you get even more out of your display.



Measurable quality

Life can be unpredictable, but your HP laptop shouldn't be. So whether it's last minute projects or spontaneous movie nights, enjoy outstanding performance backed by over 200 tests.⁴



HP Lounge, get closer to the Artists you love

With unlimited access to music and exclusive content for HP customers, there's no need to search for it, as it comes to you.¹⁷



¹ Multi-Core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance will vary depending on your hardware and software configurations. ² High-definition (HD) content is required to view high-definition images. ³ Full high-definition (FHD) content is required to view full high-definition images. ⁴ HP Total Test Process testing is not a guarantee of future performance under these test conditions. Damage under the HP Total Test Process test conditions or any accidental damage requires an optional HP Accidental Damage Protection Care Pack. ¹⁷ Unlimited access to Universal Music's portfolio for 12 months, free to HP customers. Internet access is required.

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Specifications

Performance

Operating System

Windows 10 Home 64

Processor

Intel® Core™ i5-7200U (2.5 GHz, up to 3.1 GHz, 3 MB cache, 2 cores)
Processor family: 7th Generation Intel® Core™ i5 processor

Memory

4 GB DDR4-2133 SDRAM (1 x 4 GB)

Storage

1 TB 5400 rpm SATA
SuperMulti DVD burner
Dropbox¹

Graphics

Discrete AMD Radeon™ R5 M430 Graphics (2 GB DDR3 dedicated)

Audio

DTS Studio Sound™; Dual speakers

Display

35.6 cm (14") diagonal HD SVA BrightView WLED-backlit (1366 x 768)

Power

65 W AC power adapter

Battery Type

4-cell, 41 Wh Li-ion
User-replaceable battery

Target battery life

Up to 8 hours estimated battery time³

Connectivity

Network interface

Integrated 10/100 BASE-T Ethernet LAN

Wireless connectivity

802.11b/g/n (1x1) and Bluetooth® 4.0 combo (Miracast compatible)

Ports

1 VGA
1 HDMI
1 headphone/microphone combo
2 USB 2.0
1 USB 3.1
1 RJ-45
1 multi-format SD media card reader

Webcam

HP TrueVision HD Camera with integrated digital microphone

Design

Product Color

Turbo silver; Linear grooves pattern

Software

HP Apps

HP Audio Switch; HP JumpStart; HP Lounge

Software

CyberLink PowerDirector; Netflix; 1 month trial for new Microsoft® Office 365 customers

Service & support

McAfee LiveSafe™²

Additional information

Part Number

P/N: Z5E16EA #ABV

UPC/EAN code: 190780842997

Energy Efficiency Compliance

ENERGY STAR® certified; EPEAT® Silver registered

Weight

1.94 kg
Packed: 2.79 kg

Dimensions

34.54 x 24.15 x 2.39 cm

Packed: 44.9 x 30.5 x 6.9 cm

Warranty

1-year limited parts, labour, and carry-in service; You can expand the warranty coverage of your product to reach up to 3 years in total; for more information, check with your HP reseller.

Keyboard

Full-size island-style keyboard
Touchpad with multi-touch gesture support

Security management

Kensington MicroSaver lock slot; Power-on password; Accepts third-party security lock devices; Trusted Platform Module (TPM) support

Compatible accessories*

* Not included.



HP H2800 Black Headset
J8F10AA



HP 14 Black/Blue Neoprene Sleeve
V5C27AA

Warranty services*



3-year return to depot
U1PS9E

¹ 25 GB of free online storage for 12 months from date of registration. For complete details and terms of use, including cancellation policies, visit the website at www.dropbox.com. Internet service required and not included. ² McAfee LiveSafe 30-day free trial offer (Internet access required. First 30 days included. Subscription required for live updates afterwards). ³ Estimated Windows 10 battery life based on Windows 10 / MobileMark® 2014 benchmarking. Battery life will vary depending on various factors including product model, configuration, loaded applications, features, use, wireless functionality, and power management settings. The maximum capacity of the battery will naturally decrease with time and usage. See www.bapco.com for additional details.

