

HP PageWide XL is Ready

-With Support Designed in



Functional Compensation

Sub-system management

Designed to **continue printing** as much as possible, even if there is an issue somewhere



Reliable Design

Mean Time Between Failure

240 Days

Mean Time to Repair

Less than 45 minutes



Accurate Diagnosis

One Error = One Part

Designed so that most mechanical issues are identified from the error code.



Scheduled Maintenance

Design Minimizes Unscheduled Downtime

Customer's experience & your opportunity to serve them is enhanced by scheduled visits

HP PageWide XL is Ready

-With Service & Support Innovation



MyKnowledge App

Push Tech Updates

Your tech has the latest updates, manuals, videos, newsletters right on their smart device



Predictive Alerts

Preventive/Predictive

Advanced Notification of an issue before it appears



Certified Repair

Rigorous service qualification is required for any technician

-2 weeks face to face training + many hours WBT just to get started



Remote Support

HP Competency Center & Trained Call Center
Call Center trained like your techs to handle most issues. New, complicated, urgent go to the Competency Center.

