



HP Smart Device Services v1.0 Supported Products

V2

SDS 1.0 Use Cases	Diagnose Before Dispatch		Remote Remediation			TOD	Supplies Management		Bill for Missing Printers	
	Device Status Live Read & History	HP Diagnosis with Parts and Instructions	Reboot	Refresh	Configure	Training on Demand	Notify User only when Supplies must be replaced	Early Cartridge Replacement Notification	Locate Missing Printers	Enable billing for direct connected printers
Device Model Series										
HP Color LaserJet CM3530 Multifunction Printer series	Yes	No	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
HP Color LaserJet CM6030 Multifunction Printer series	Yes	No	Yes	Yes	Yes	No	No	Yes	Yes	Yes
HP Color LaserJet CM6040 Multifunction Printer series	Yes	No	Yes	Yes	Yes	No	No	Yes	Yes	Yes
HP Color LaserJet CP3505 Printer series	Yes	No	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
HP Color LaserJet CP3525 Printer Series	Yes	No	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
HP Color LaserJet CP6015 Printer series	Yes	No	Yes	Yes	Yes	No	No	Yes	Yes	Yes
HP Color LaserJet Enterprise CM4540 MFP series	Yes	No	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
HP Color LaserJet Enterprise CP4025 Printer series	Yes	No	Yes	No	Yes	No	Yes	Yes	No	Yes
HP Color LaserJet Enterprise CP4525 Printer series	Yes	No	Yes	No	Yes	No	Yes	Yes	No	Yes
HP Color LaserJet Enterprise CP5525 Printer series	Yes	No	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
HP Color LaserJet Enterprise flow MFP M880 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

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	Device Status Live Read & History	HP Diagnosis with Parts and Instructions	Reboot	Refresh	Configure		Training on Demand	Notify User only when Supplies must be replaced	Early Cartridge Replacement Notification	Locate Missing Printers
Device Model Series (continued)										
HP Color LaserJet Enterprise M552 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP Color LaserJet Enterprise M553 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP Color LaserJet Enterprise M651 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP Color LaserJet Enterprise M652 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP Color LaserJet Enterprise M653 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP Color LaserJet Enterprise M750 Printer series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP Color LaserJet Enterprise M855 Printer series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP Color LaserJet Enterprise MFP M577 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP Color LaserJet Enterprise MFP M680 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP Color LaserJet Enterprise MFP M681 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP Color LaserJet Enterprise MFP M682 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP Color LaserJet Managed E65050 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP Color LaserJet Managed E65060 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP Color LaserJet Managed Flow MFP M880 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP Color LaserJet Managed M553 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

SDS 1.0 Use Cases	Diagnose Before Dispatch		Remote Remediation			TOD	Supplies Management		Bill for Missing Printers	
Device Model Series (continued)	Device Status Live Read & History	HP Diagnosis with Parts and Instructions	Reboot	Refresh	Configure	Training on Demand	Notify User only when Supplies must be replaced	Early Cartridge Replacement Notification	Locate Missing Printers	Enable billing for direct connected printers
HP Color LaserJet Managed M651 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP Color LaserJet Managed MFP E67550 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP Color LaserJet Managed MFP E67560 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP Color LaserJet Managed MFP E77820 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP Color LaserJet Managed MFP E77830 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP Color LaserJet Managed MFP E87640 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP Color LaserJet Managed MFP E87650 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP Color LaserJet Managed MFP E87660 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP Color LaserJet Managed MFP M575 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP Color LaserJet Managed MFP M577 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP Color LaserJet Managed MFP M680 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP Color LaserJet Managed MFP M775 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP Color LaserJet MFP M277 series	No	No	Yes	Yes	Yes	No	No	Yes	No	Yes
HP Color LaserJet Pro M252 series	No	No	Yes	Yes	Yes	No	No	Yes	No	Yes
HP Color LaserJet Pro M452 series	No	No	Yes	Yes	Yes	No	No	Yes	No	Yes
HP Color LaserJet Pro MFP M377 series	No	No	Yes	Yes	Yes	No	No	Yes	No	Yes

SDS 1.0 Use Cases	Diagnose Before Dispatch		Remote Remediation			TOD	Supplies Management		Bill for Missing Printers	
	Device Status Live Read & History	HP Diagnosis with Parts and Instructions	Reboot	Refresh	Configure		Training on Demand	Notify User only when Supplies must be replaced	Early Cartridge Replacement Notification	Locate Missing Printers
Device Model Series (continued)										
HP Color LaserJet Pro MFP M476 series	No	No	Yes	Yes	Yes	No	No	Yes	No	Yes
HP Color LaserJet Pro MFP M477 series	No	No	Yes	Yes	Yes	No	No	Yes	No	Yes
HP LaserJet Enterprise 500 color MFP M575 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP LaserJet Enterprise 500 color Printer M551 series	Yes	No	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
HP LaserJet Enterprise 500 MFP M525 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP LaserJet Enterprise 600 Printer M601 series	Yes	No	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
HP LaserJet Enterprise 600 Printer M602 series	Yes	No	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
HP LaserJet Enterprise 600 Printer M603 series	Yes	No	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
HP LaserJet Enterprise 700 color MFP M775 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP LaserJet Enterprise 700 Printer M712 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP LaserJet Enterprise flow MFP M830 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP LaserJet Enterprise M4555 MFP series	Yes	No	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
HP LaserJet Enterprise M506 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP LaserJet Enterprise M604 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP LaserJet Enterprise M605 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP LaserJet Enterprise M606 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP LaserJet Enterprise M607 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

SDS 1.0 Use Cases	Diagnose Before Dispatch		Remote Remediation			TOD	Supplies Management		Bill for Missing Printers	
Device Model Series (continued)	Device Status Live Read & History	HP Diagnosis with Parts and Instructions	Reboot	Refresh	Configure	Training on Demand	Notify User only when Supplies must be replaced	Early Cartridge Replacement Notification	Locate Missing Printers	Enable billing for direct connected printers
HP LaserJet Enterprise M608 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP LaserJet Enterprise M609 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP LaserJet Enterprise M806 Printer series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP LaserJet Enterprise MFP M527 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP LaserJet Enterprise MFP M630 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP LaserJet Enterprise MFP M631 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP LaserJet Enterprise MFP M632 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP LaserJet Enterprise MFP M633 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP LaserJet Enterprise MFP M725 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP LaserJet Enterprise P3015 Printer series	Yes	No	Yes	No	Yes	No	No	Yes	No	Yes
HP LaserJet M9040 Multifunction Printer series	Yes	No	Yes	Yes	Yes	No	No	Yes	Yes	Yes
HP LaserJet M9050 Multifunction Printer series	Yes	No	Yes	Yes	Yes	No	No	Yes	Yes	Yes
HP LaserJet Managed E60055 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP LaserJet Managed E60065 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP LaserJet Managed E60075 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP LaserJet Managed Flow MFP M830 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP LaserJet Managed M506 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP LaserJet Managed M605 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

SDS 1.0 Use Cases	Diagnose Before Dispatch		Remote Remediation			TOD	Supplies Management		Bill for Missing Printers	
Device Model Series (continued)	Device Status Live Read & History	HP Diagnosis with Parts and Instructions	Reboot	Refresh	Configure	Training on Demand	Notify User only when Supplies must be replaced	Early Cartridge Replacement Notification	Locate Missing Printers	Enable billing for direct connected printers
HP LaserJet Managed MFP E62555 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP LaserJet Managed MFP E62565 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP LaserJet Managed MFP E62575 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP LaserJet Managed MFP E72520 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP LaserJet Managed MFP E72530 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP LaserJet Managed MFP E72540 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP LaserJet Managed MFP E82540 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP LaserJet Managed MFP E82550 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP LaserJet Managed MFP E82560 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP LaserJet Managed MFP M525 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP LaserJet Managed MFP M527 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP LaserJet Managed MFP M630 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP LaserJet Managed MFP M725 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP LaserJet P2055 Printer series	No	No	Yes	Yes	Yes	No	No	Yes	No	No
HP LaserJet P4014 Printer series	Yes	No	Yes	Yes	Yes	No	No	Yes	Yes	Yes
HP LaserJet P4015 Printer series	Yes	No	Yes	Yes	Yes	No	No	Yes	Yes	Yes
HP LaserJet P4515 Printer series	Yes	No	Yes	Yes	Yes	No	No	Yes	Yes	Yes

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Device Model Series (continued)	Device Status Live Read & History	HP Diagnosis with Parts and Instructions	Reboot	Refresh	Configure	Training on Demand	Notify User only when Supplies must be replaced	Early Cartridge Replacement Notification	Locate Missing Printers	Enable billing for direct connected printers
HP LaserJet Pro 200 color MFP M276 series	No	No	Yes	Yes	Yes	No	No	Yes	No	Yes
HP LaserJet Pro 200 color Printer M251 series	No	No	Yes	Yes	Yes	No	No	Yes	No	Yes
HP LaserJet Pro 300 Color MFP M375 series	No	No	Yes	Yes	Yes	No	No	Yes	No	Yes
HP LaserJet Pro 400 Color MFP M475 series	No	No	Yes	Yes	Yes	No	No	Yes	No	Yes
HP LaserJet Pro 400 color Printer M451 series	No	No	Yes	Yes	Yes	No	No	Yes	No	Yes
HP LaserJet Pro 400 MFP M425 series	No	No	Yes	Yes	Yes	No	No	Yes	No	Yes
HP LaserJet Pro 400 Printer M401 series	No	No	Yes	Yes	Yes	No	No	Yes	No	Yes
HP LaserJet Pro 500 Color MFP M570 series	No	No	Yes	Yes	Yes	No	No	Yes	No	Yes
HP LaserJet Pro M201 series	No	No	Yes	Yes	Yes	No	No	Yes	No	Yes
HP LaserJet Pro M202 series	No	No	Yes	Yes	Yes	No	No	Yes	No	Yes
HP LaserJet Pro M402 series	No	No	Yes	Yes	Yes	No	No	Yes	No	Yes
HP LaserJet Pro M403 series	No	No	Yes	Yes	Yes	No	No	Yes	No	Yes
HP LaserJet Pro M435 Multifunction Printer series	No	No	Yes	Yes	Yes	No	No	Yes	No	Yes
HP LaserJet Pro M501 series	No	No	Yes	Yes	Yes	No	No	Yes	No	Yes
HP LaserJet Pro M701 series	No	No	Yes	Yes	Yes	No	No	Yes	No	Yes
HP LaserJet Pro M706 series	No	No	Yes	Yes	Yes	No	No	Yes	No	Yes
HP LaserJet Pro MFP M225 series	No	No	Yes	Yes	Yes	No	No	Yes	No	Yes
HP LaserJet Pro MFP M226 series	No	No	Yes	Yes	Yes	No	No	Yes	No	Yes
HP LaserJet Pro MFP M426 series	No	No	Yes	Yes	Yes	No	No	Yes	No	Yes

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Device Model Series (continued)	Device Status Live Read & History	HP Diagnosis with Parts and Instructions	Reboot	Refresh	Configure	Training on Demand	Notify User only when Supplies must be replaced	Early Cartridge Replacement Notification	Locate Missing Printers	Enable billing for direct connected printers
HP LaserJet Pro MFP M427 series	No	No	Yes	Yes	Yes	No	No	Yes	No	Yes
HP LaserJet Pro MFP M521 series	No	No	Yes	Yes	Yes	No	No	Yes	No	Yes
HP OfficeJet Enterprise Color MFP X585 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP OfficeJet Enterprise Color X555 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP OfficeJet Managed Color MFP X585 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP PageWide 352 Printer series	Yes	No	Yes	Yes	Yes	No	No	Yes	Yes	Yes
HP PageWide Enterprise Color 556 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP PageWide Enterprise Color 765 Printer series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP PageWide Enterprise Color MFP 586 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP PageWide Enterprise Color MFP 780 Printer series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP PageWide Enterprise Color MFP 785 Printer series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP PageWide Managed Color E55650 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP PageWide Managed Color E75160 Printer series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP PageWide Managed Color MFP E58650 series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP PageWide Managed Color MFP E77650 Printer series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
HP PageWide Managed Color MFP E77660 Printer series	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

SDS 1.0 Use Cases	Diagnose Before Dispatch		Remote Remediation			TOD	Supplies Management		Bill for Missing Printers	
	Device Status Live Read & History	HP Diagnosis with Parts and Instructions	Reboot	Refresh	Configure		Training on Demand	Notify User only when Supplies must be replaced	Early Cartridge Replacement Notification	Locate Missing Printers
Device Model Series (continued)										
HP PageWide Managed MFP P77740 series	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes
HP PageWide Managed MFP P77750 series	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes
HP PageWide Managed MFP P77760 series	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes
HP PageWide Managed P55250	Yes	No	Yes	Yes	Yes	No	No	Yes	Yes	Yes
HP PageWide Managed P57750	Yes	No	Yes	Yes	Yes	No	No	Yes	Yes	Yes
HP PageWide Managed P75040 series	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes
HP PageWide Managed P75050 series	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes
HP PageWide Managed P75060 series	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes
HP PageWide Pro 477 series	Yes	No	Yes	Yes	Yes	No	No	Yes	Yes	Yes
HP PageWide Pro 552 Printer series	Yes	No	Yes	Yes	Yes	No	No	Yes	Yes	Yes
HP PageWide Pro 577 series	Yes	No	Yes	Yes	Yes	No	No	Yes	Yes	Yes
HP PageWide Pro 750 series	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes
HP PageWide Pro MFP 772 series	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes
HP PageWide Pro MFP 777 series	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes

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