

2 Long, then 2 Short

This can be either blinks and/or beeps:

- Red LED long blinks and/or system long beeps followed by
- White LED short blinks and/or system short beeps

WHAT THIS ERROR MEANS:

Indicates potential **BIOS** failure: *The BIOS DXE (Driver Execution Environment) has become corrupted, and there is no recovery binary image available. This also happens when updating the BIOS.*

WHAT TO DO:

To resolve the issue detected, you should

1. Allow the system to complete its updates and changes.
2. If updates are stalling, attempt Sure Start Recovery.
3. Notebook Only: Perform BIOS recovery with external media (USB or CD-ROM).
4. For information on how to restore the BIOS, refer to the HP Support Article: <https://support.hp.com/us-en/document/c02693833>
5. If issue persists, please contact HP for support for repair.

WHERE TO GET ADDITIONAL HELP:

Many of the problems associated with LED or beep codes require service or parts replacement. To find an HP authorized service provide, go to www.hp.com/go/support .

BIOS - Basic Input/Output System