

3 Long, then 6 Short

This can be either blinks and/or beeps:

- Red LED long blinks and/or system long beeps followed by
- White LED short blinks and/or system short beeps

WHAT THIS ERROR MEANS:

Indicates potential **HARDWARE** failure: *Unsupported CPU installed in the system.*

WHAT TO DO:

1. Remove unsupported CPU from system and reinstall factory CPU.
2. Contact hp support if further assistance is required.

Please note:

- This should only be available on Intel desktops. It shows an error when users replace CPU that is enabled in F10 to non- supported CPU.

WHERE TO GET ADDITIONAL HELP:

Many of the problems associated with LED or beep codes require service or parts replacement. To find an HP authorized service provide, go to www.hp.com/go/support .