



HP PageWide XL Basic Operator Orientation

As part of the HP PWXL Installation Service with Network Setup, the HP Technician will provide key operator orientation intended to provide the user a basic overview of operation, features and functionality.

Below is an outline of what the HP Technician will cover with the operator.

HP PAGEWIDE		CONTENT
General Overview		Explain the main components
Power Connection and Finish Options		Power cable and button, power off by front panel button, reset printer
Printer Network and Connectivity		LAN connection, network configuration by front panel menu
Update the Firmware		Automatic or manual firmware updates
Front Panel	Home Screen	Explain different icons, back, home and power buttons
	Tour and Operation	Different menus and how to navigate
	LED Light Definition	Explanation of the meaning of each LED color
Paper Handling	General Information and Tips	General description, min and max length of paper, core diameter
	LED on Drawer Definition	Explanation of the meaning of each LED color
	Supported Media	List and description of supported medias and where to find them
	Load and Unload Paper	How to load and unload, paper options
	Indexing Mechanism	How indexing works, difference with another hub
	Clearing Paper Jams	Message on the front panel, how to remove drawer, front cover, output cover
Ink Cartridges	LED Definition	Explanation of the meaning of each LED color
	Hot Swap	Description and non-stop printing
	Replacement	When and how to replace, what to do with empty supplies
Cleaning Container	Replacement	When and how to replace
Maintenance Cartridge	Replacement	When and how to replace, time out for replacement, how to identify range of usage
Print Heads	Print Bar	Number and location, print process
	Print Head Status	Status conditions of the print heads
	Replacement & Manipulation	When and how to replace, caring for the nozzle plate
	PH Calibrations	How to perform print head calibrations
	Removal	Procedure for removing paper jams
Print Quality	Select Print Quality	Different print quality modes and when to use them
	Optimize Print Quality App	Remove optimized print quality menu
	Diagnostic Plot & Calibration	How to print and understand diagnostic plot
Retrieving Printer Usage Information	General Information	Types of information users can get related to printer usage
	Get Usage Information	Using front panel to get usage information and types available
	Job Accounting Information	Using EWS for job accounting and requesting usage data by email
High Capacity Stacker	General Overview	Hooks, media, path, tray, how to connect and disconnect
	Status in the Front Panel	Explain different status: Ready, full, paper jam, and error
	Paper Sizes	Different sizes of paper that can be stacked
	Maximum Quantity of Pages	Maximum capacity based on the media type
	Removing Paper Jams	How to find and remove paper jams
	Recovering System After an Unexpected Failure	How the system recovers based on number of pages in the stacker
Drivers	Drivers for Windows & MAC	List of drivers for Windows and MAC and difference between them

	How to Download Drivers	Location of drivers based on type
	What's new	Review of latest features and options available in the drivers
	Driver for modern UI applications	Improved UI, simplified set of settings
	PDF Submission Tool	Submission and advanced settings
	Troubleshooting	How to troubleshoot basic issues

Learn more at:

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