As we drive progress on our business strategy, we remain committed to leveraging our breadth and scale to create powerful change and sustainable impact.

At HP, we believe in the power of technology to enable people and communities to change the world for the better.

Sustainable Impact is fundmental to our reinvention journey—fueling our innovation and growth, and strengthening our business for the long term. We are driven to reinvent the future each day as we work to prepare for the next wave of challenges and opportunities and to create positive, lasting change for the planet, our people, and the communities where we live, work, and do business. From designing our core products and services, developing new business models that generate growth, and innovating breakthrough technologies such as 3D printing, we help our customers, partners, and communities to shape the future.

Planet

Grow our business, not our footprint - and support our customers to do the same.

Rising standards of living and population growth worldwide present market opportunities for HP and other companies, while putting tremendous pressure on natural resources and the environment. At HP, we seek to decouple growth from consumption and drive progress toward a more efficient, circular, and low-carbon economy. We aim to deliver our most environmentally sustainable product and services portfolio so that our partners and customers can achieve more, with less impact.

People

Champion dignity, respect, and empowerment for all people with whom we work.

Global inequality has the potential to stagnate economic growth and hold back innovation. From our supply chain, to our employees, to our partners and beyond, we aim to embed diversity and inclusion into everything we do, and to help enable all people who help bring our products to market to thrive at work, at home, and in their communities.

Community

Catalyze positive change in communities where we live, work and do business.

We embrace the opportunity and responsibility to positively impact the communities where we live, work, and do business. Through our products and solutions, global programs, and key strategic partnerships, we are working to unlock opportunity through the power of technology and to improve the vitality and resilience of our local communities.

Sustainable Impact goals

For more detail, including our progress toward achieving these goals, see our Sustainable Impact report.

Planet goals

1. Reduce first-tier production supplier and product transportation-related GHG emissions intensity by 10% by 2025, compared to 2015[1]
2. Prevent 2 million tonnes of CO_2e emissions from suppliers between 2010 and 2025[2]
3. Reduce the GHG emissions from our global operations by 25% by 2025, compared to 2015[3]
4. Commit to 100% renewable electricity in our global operations with 40% by 2020
5. Reduce fresh water consumption in operations 10% by 2025, compared to 2015
6. Reduce the GHG emissions intensity of our product portfolio by 25% by 2020, compared to 2010[4]
7. Achieve zero deforestation caused by HP paper-based products and packaging[5] by 2020
8. Recycle 1.2 million tonnes of hardware and supplies by 2025, beginning in 2016

People goals

1. Double factory participation in our supply chain programs by 2025, compared to 2015
2. Develop skills and improve well-being of 500,000 factory workers by 2025, since the beginning of 2015
3. Maintain 99% completion rate of Integrity at HP training (formerly Standards of Business Conduct)

Community goal

1. Enable better education outcomes for 100 million people by 2025, since the beginning of 2015

HP also supports the United Nations Sustainable Development Goals, (SDGs) ↙ which rally the business community and other sectors around shared global ambitions. We remain committed to driving progress on select goals that are closely aligned to our Sustainable Impact strategy.

Engaging stakeholders and identifying priorities

For our Sustainable Impact strategy to succeed, we need to hear from everyone our business affects. Key stakeholders include suppliers, customers, peer companies, public policy makers, industry bodies, NGOs and sector experts. We engage in ways that are most relevant to their objectives and operations, including partnerships, sponsorships, collaboration on industry initiatives, customer and supplier education, supplier capability building programs and audits, employee surveys, and white papers. For examples, see our Sustainable Impact Report.

We conduct periodic materiality assessments to review relevant environmental, social, and governance topics, reconfirm our long-standing areas of focus, and clarify and shape our Sustainable Impact strategy and investments. This enables us to focus on the areas where we can have the greatest positive impact, determine any gaps, and identify relevant trends and leadership opportunities for our business. We have set aggressive goals related to several of our most material topics to manage performance and drive long-term progress. View our materiality matrix and findings here.

Sustainable Impact governance

At all levels of the company, starting with our Board of Directors, we embed Sustainable Impact throughout our strategy, policies, programs, and value chain. The HP Board of Directors' Nominating, Governance, and Social Responsibility Committee oversees global citizenship policies and programs as well as other legal, regulatory, and compliance matters. Our executive leadership team, led by our CEO, has overall responsibility for Sustainable Impact as part of our business strategy. A team of executives, led by our Global Head of Sustainability and Product Compliance, sets HP's Sustainable Impact strategy and drives progress company-wide.

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[1] Intensity is calculated as the portion of first-tier production and product transportation suppliers' reported GHG emissions attributable to HP divided by HP's annual revenue. This method normalizes performance based on business productivity. Intensity is reported as a three-year rolling average to decrease the impact of variance year over year and highlight longer-term trends. Production supplier GHG emissions include Scope 1 and Scope 2.

[2] This continues a goal from before the separation of Hewlett-Packard Company on November 1, 2015, extending the goal to 2025. Includes data from suppliers associated with HP Inc. and HP Inc. pre-separation business units.

[3] Due to the acquisition of Samsung Electronics Co., Ltd.'s printer business, which closed on November 1, 2017, we are assessing the manner and timing of resetting our 2015 Scope 1 and Scope 2 GHG emissions and water consumption baselines.

[4] HP product GHG emissions intensity measures GHG emissions during product lifetime use per unit for personal systems and per printed page for printers based on anticipated lifetime usage. These values are then weighted by contribution of personal systems and printing products to overall revenue in the current year. These emissions represent more than 99% of HP product units shipped each year, including notebooks, tablets, desktops, mobile computing devices, workstations, displays and digital signage; and HP inkjet, LaserJet, DesignJet, Indigo, Scitex, and Jet Fusion 3D printers, and scanners.

[5] All HP brand paper and paper-based product packaging will be derived from certified and recycled sources by 2020, with a preference for virgin fiber from certified sources of the Forest Stewardship Council (FSC). Packaging is the box that comes with the product and all paper (including packaging and materials) inside the box.