



HP JET FUSION 500/300 3D PRINTERS SERVICES HP Support Service

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HP JET FUSION 500/300 3D PRINTERS SERVICES - Portfolio

HP Support Service



HP Ready to Print Service



Support Services

Access to HP experts who will quickly troubleshoot your 3D printing system, to help return the hardware to full-operating condition within a specified timeframe.



HP Long Term Consumables



HP Advanced Operation Training



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Key Benefits

- Help increase your solution uptime
- Multi-year coverage options to help match your business needs
- Seamless migration from warranty to post-warranty period (same service levels)
- Help to protect your investment

Content

- 9x5 remote problem diagnosis, hardware and print quality troubleshooting
- Second-Business-Day onsite support
- Genuine HP spare parts availability
- Defective Media Retention (DMR)
- Firmware updates
- Unlimited cases included



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Sales Speech

- Have your solution fully covered with a service that provides peace of mind
- Protection against unpredicted breakdowns
- Secure support price for the next years
- Flexible purchase options:
 - Recommended: Upfront Care Pack
 - Post-Warranty Care Pack

Configuration Rules

- Support Service must be offered when HW purchase
- 3 year Care Pack default option
- Upfront Care Pack runs from COI date
- Post-Warranty Care Pack runs from support/warranty coverage end date
- Care Packs must be registered to be active

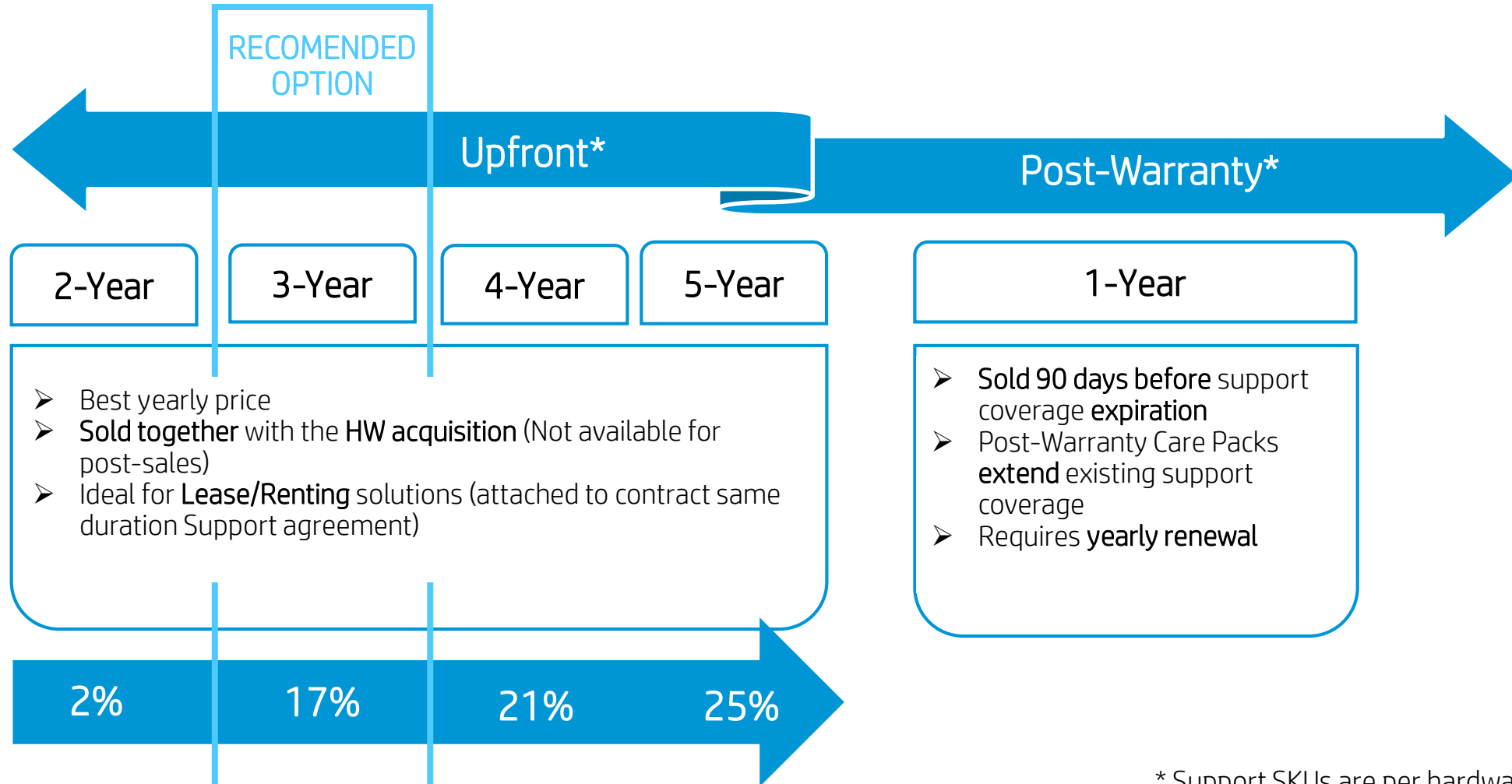




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How to chose the best option to match my business need?



* Support SKUs are per hardware product



All SKUs and pricing are available on the price book posted in Partner First Portal



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