

NEW – Out of Warranty Service Experience

Starting December 1st, 2018

Make it Simple, Make it Fast!

Single Quote, One Flat Rate for Onsite Support

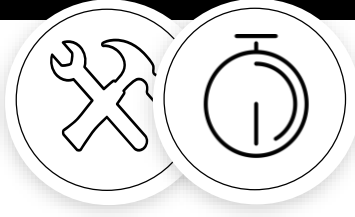
Standard Case



3-5 Business Day Response

- Fixed Rate - \$1500 per case
- Includes Labor and Parts necessary to repair your printer

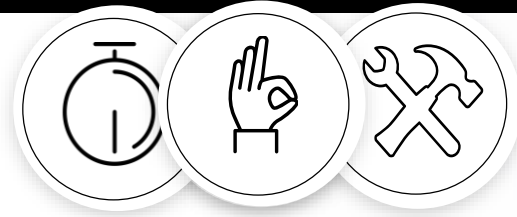
Expedited Case



Next Business Day Response

- Fixed Rate - \$2000 per case
- Includes Labor and Parts necessary to repair your printer

Expedited Service with Service Agreement



Next Business Day Response

- Fixed Rate \$2000 per case - Discounted to \$899
- Includes Labor and Parts necessary to repair your printer
- Discount with the purchase of a 12 month service agreement which includes printer recertification – a \$399 Value

Customer Requests

“I want an HP Tech onsite tomorrow, even if my printer is not under contract or warranty”

“It takes too long to get an onsite quote completed and onsite support dispatched”

“Make it Simple, Make it Fast!”

Onsite Break Fix Support for the Latex 1x0, 2x0, 3x0, 5x0 series

Contact your Channel Service Manager
if you have questions!

