



# HP now recycles all your Samsung cartridges

Via HP, customers can recycle cartridges conveniently and free of charge

Since 1 November 2017, you can return your Samsung toner cartridges for recycling via HP Planet Partners. Check out HP's tried and tested recycling support for easy and convenient return options.

**Return Samsung toners to HP Planet Partners from now on**

HP takes up recycling of Samsung-branded toner cartridges from Samsung's former S.T.A.R. programme.

**Recycle at no additional cost**

Returning Samsung toners to HP Planet Partners comes free of charge for you.

**Check HP's several return options**

HP offers you several, convenient return options for single and bulk return. For more information, visit [hp.com/recycle](http://hp.com/recycle).



HP takes up recycling of Samsung-branded toner cartridges. Following the end of Samsung's former S.T.A.R. programme, you can now easily return all Samsung toner cartridges via HP's dedicated Planet Partners Programme.

## Choose your return option

HP Planet Partners offers several easy and convenient ways to return empty Samsung toner cartridges for recycling:

- Return any quantity of empty cartridges via **HP Planet Partners resellers**
- For single cartridges, order a **post-paid return label** to send in your empty cartridge to HP
- To return empty cartridges in bulk, order a **collection box** and request a free pick-up from HP

Visit [hp.com/recycle](http://hp.com/recycle) for return labels, collection boxes and more information on HP Planet Partners.

## Partner with HP for the environment

For more than 25 years, HP takes dedicated action to prevent cartridges from ending up in landfill. Through the HP Planet Partners Programme, more than 17,000 tonnes of ink and toner cartridges have been recycled in 2017 alone. And today, every Original HP toner cartridge and 80% of ink cartridges contain recycled content.

## FAQs on the take-back of Samsung toners

### **Can all Samsung-branded toner cartridges be returned via HP?**

Yes, there are no exceptions. As of 1 November 2017, the HP Planet Partners Programme accepts all Samsung-branded toners for recycling.

### **Is there still the possibility to return Samsung toners using Samsung S.T.A.R.?**

No. The S.T.A.R. programme – Samsung's former toner cartridge recycling process – has been discontinued as of 1 November 2017 with the official integration of Samsung's printing business into HP. Please use HP's tried and tested return process to easily collect and return Samsung-branded cartridges in the future.

### **What happens to returned Samsung toners?**

Samsung toners will be recycled just as every other toner cartridge that HP collects for recycling. When returned via HP Planet Partners, HP takes care that no empty cartridges will end up in landfill. As part of its engagement for the environment, HP maintains a broad closed-loop programme for supplies recycling – now, 80% of Original HP ink cartridges and 100% of Original HP laser cartridges contain recycled content.

### **Does HP's recycling service entail any extra costs for customers?**

No. When recycling HP or Samsung-branded cartridges via HP Planet Partners, this service comes completely free of charge for customers.

### **Can Samsung-branded ink cartridges also be returned via HP?**

No, Samsung-branded ink cartridges are out of scope. But all Samsung-branded toner cartridges may be returned and recycled via HP Planet Partners Programme.

### **Is it also possible to return Samsung-branded toner drums, fuser kits and transfer kits via HP?**

Yes, HP takes back all these toner components. Toner drums can be returned by using postage-paid return labels or bulk collection boxes. To return fuser kits and transfer kits, please use bulk collection boxes.

### **Are Samsung-branded TCU's (toner collection units) included for recycling via HP?**

Only models with lids/caps that completely seal the product openings may be returned in bulk collection boxes. The sealing is important as it prevents toner powder from leaking during transportation.

### **Where do I find information and resources regarding HP Planet Partners?**

Please visit [hp.com/recycle](https://hp.com/recycle) for detailed information and to order return labels, boxes and pick-up service.

Learn more at  
[hp.com/recycle](https://hp.com/recycle)

