

Updating your HP Windows 8 PC to Windows 8.1

Note: Not all Windows 8.1 features may be available when updating to Windows 8.1 from Windows 8 PCs. Your system may require additional hardware, drivers, software, firmware, and/or a BIOS update. Upgrading between versions, e.g. from Windows 8 (non Pro) to Windows 8.1 Pro and Media Center will incur additional fees. For complete update details, see www.windows.com/everywhere for details.

Before updating your PC to Windows 8.1, HP recommends that you do a few things first.

Recommended app / driver updates and actions

- i. Warning: HP advises that you should back up all important data (such as, but not limited to, files, photos, videos, documents, applications, email etc.) before you begin any update to avoid losing your data. See the "[Backing up your files](#)" page on the HP Support site for more instructions.
- ii. Make sure you have installed the latest version of drivers for your Windows 8 system. (Note: Please do this before updating to Windows 8.1) These can be found at the HP Customer Care Web site (<http://www.hp.com/support>), at "Drivers & Downloads", by entering your computer model. Or, you can follow the steps in the "Download software and drivers" from HP section of the HP support document "[Obtaining Software and Drivers](#)".

Make sure your Windows 8 PC is up to date by installing the latest Windows updates

To check for updates in Windows Update

- i. Open Windows Update in Control Panel by swiping in from the right edge of the screen, tapping **Search** (or, if you're using a mouse, pointing to the upper-right corner of the screen, moving the mouse pointer down, and then clicking **Search**), entering **Windows Update** in the search box, tapping or clicking **Settings**, and then tapping or clicking **Install updates**.
- ii. In the left pane, tap or click **Check for updates**, and then wait while Windows looks for the latest updates for your PC.
- iii. If updates are found, tap or click **Install updates**.

Open the Windows Store and select the "Update to Windows 8.1" tile, or if you see a notification to "Update to Windows 8.1" you can select the "Go to the Store" button

To update to Windows 8.1 from the Windows Store

- i. From the Windows 8.1 product page, select **Download**. The download and installation of Windows 8.1 may take 1-2 hours, but you can continue using your PC while downloading.
- ii. If asked to take any actions, follow the onscreen instructions
- iii. When prompted to reboot your PC, select the "**Restart now**" button or wait for Windows to automatically restart
- iv. After Windows restarts, follow any onscreen instructions then sign-in to Windows 8.1

Welcome to Windows 8.1. [Click here to learn more.](#)

After updating your PC to Windows 8.1, HP recommends that you take a few actions.

Recommended app / driver updates and actions

- i. Even though you have already updated your drivers, you may need to reinstall some drivers again as some Windows 8 drivers may not migrate automatically to Windows 8.1. To ensure you have the best drivers for your HP PC, go to the HP Customer Care Web site (<http://www.hp.com/support>), and to "Drivers & Downloads", by entering your computer model. Download and save the Windows 8.1 hardware drivers and install the Windows 8.1 hardware drivers and software package files to your hard drive. You can follow the steps in the "Download software and drivers" from HP section of the HP support document "[Obtaining Software and Drivers](#)".