



HP ThinPro PC Converter Solutions



Solution benefits

- Flexible delivery and deployment options
- Maximize value of existing PCs
- Secure, remote access
- Linux-based OS with read-only locked file system
- Mixed device management made simple
- Convert any x86 device into an HP Thin Client
- Flexible HP ThinPro Display utility to support desktop and mobile use cases
- Built-in HP True Graphics optimized for Citrix® and VMware® Blast

Solution Overview

We originally launched HP ThinPro PC Converter to support businesses during the Win 7 EOL and enable them to increase the lifecycle of their existing PCs. Since then, we have seen a lot of change in the way our customers work and access productivity. We recognize that, now more than ever, your end users needed simple and secure access to web apps and virtualization, on any device, whether they are at the office, at home and even on-the-go.

EASILY ENABLE SECURE WORK TO HAPPEN ANYWHERE.

Simplify access and productivity—easily transform your existing devices into secure, Linux®-based HP Thin Clients with our improved HP ThinPro PC Converter Solutions^{1,2}.

FLEXIBLE DEPLOYMENT AND DELIVERY OPTIONS.

Equip your fleet. Choose mass deployment or boot-up from a USB for [HP ThinPro Converter](#) to enable employees' personal devices with ThinPro².

SECURE, REMOTE ACCESS—ANYWHERE.

Deliver secure access and desktop virtualization almost anywhere with the embedded security features and controls of HP ThinPro².

MIXED-DEVICE MANAGEMENT MADE SIMPLE.

Centrally manage and monitor in a mixed-device environment through the powerful HP Device Manager console, included with HP ThinPro PC Converter Solutions.

Solution Components

- HP ThinPro PC Converter License
- HP Thin Client Conversion Solutions Maintenance service

License Delivery specifications

A software download link will be sent via email after a license is purchased.

Maintenance service options

You may choose a 1-year term or 3-year term³.

Technical documentation

There are guides and technical documentation to assist with the installation of the Software Product. These can be found alongside the software when accessed using the software download link sent via email after a license is purchased.

Customer responsibilities

The Customer will:

- Retain, and provide to HP upon request, all original software licenses, license agreements, license keys, and maintenance service term dates, as applicable for this service.
- Use all software products in accordance with current HP software licensing terms corresponding to the Customer's prerequisite underlying software license, or in accordance with the current licensing terms of the third-party software manufacturer, if applicable, including any additional software licensing terms that may accompany such software updates provided under this service.
- Take responsibility for acting upon software product updates and obsolescence notifications received from the HP Support Center.
- You are responsible to test the solution, using trial version, in your environment before making a purchase. While HP will help resolve customer issues to its best ability, there are no product returns for software.
- You will be required to install the software in your environment using the technical documentation and guides HP provides. There is technical support to guide you through resolution of issues faced but technical support will not do the installation and deployment.

HP Responsibilities

- HP will ensure customer receives the product based on what they order – software download link.
- With the purchase of license, customer gets the below:
 - The right for one device to use HP ThinPro PC Converter Solutions
 - The right to manage that one device with HP Device Manager
- HP provides technical support to customers with valid maintenance during the life of the maintenance term purchased.
- Customer is eligible for any upgrades HP chooses to provide on HP ThinPro operating system during the maintenance period.
- Post-maintenance period, HP may provide updates to customer until End of Life of the Software version. HP reserves the right to determine which updates are critical for the customers to receive.
- After End of Life of the Software, customer is not eligible for any fixes, updates, or upgrades for the operating system. Customer can continue using the existing version of the Software, but it is out of support cycle from HP.

Maintenance service eligibility

To be eligible to purchase this service, the Customer must be properly licensed to use the revision of the software product that is current at the beginning of the Support Agreement period; otherwise, an additional charge may be applied to bring the Customer into service eligibility. This service must be purchased for each system, processor, or end user in the Customer's environment that will require support.

Minimum Hardware Requirements

Description	
Architecture	x86 64-bit compatible hardware ¹
Processor	Intel® or AMD processors
Memory	4GB or higher Note: For devices with shared video memory, a maximum of 1GB will be used for video memory
Storage	4GB or higher
Graphics	Intel®, AIT/AMD and NVIDIA® Note: If Video Card isn't recognized, VESA driver with limited performance will be used.
Networking	Wired or wireless device
USB	USB (Type A) 2.0, 3.0, OR 3.1 16GB or higher Note: It is highly recommended to use USB 3.0 for best performance

Ordering information

To obtain further information or to order product, contact your local HP sales representative or HP channel partner.

Additional licensing terms:

- You may use this software product on non-HP personal computer or similar device (“Qualified Product”) that meets the minimum hardware requirements as long as you comply any requirements or licenses of such Qualified Products. However, HP may be able to provide only advisory support for the problems reported on Qualified Products.
- You may move the software product from one Qualified Product to another Qualified Product that you own or is used within your business entity.
- To use a software product identified as an upgrade, you must first be licensed for the original software product identified by HP as eligible for the upgrade and have a valid and current [HP Thin Client Solutions Maintenance agreement](#).
- For full license terms: please refer to <https://h30670.www3.hp.com/ecommerce/common/disclaimer.do>

Legal Disclaimers

¹Supports any x86 hardware device (32-bit and 64-bit)

²Internet required and sold separately.

³Maintenance sold with license as a separate sku. Service levels and response times for HP Care Packs may vary depending on your geographic location. Service starts on date of hardware purchase. Restrictions and limitations apply. For details, visit www.hp.com/go/cpc. HP services are governed by the applicable HP terms and conditions of service provided or indicated to Customer at the time of purchase. Customer may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HP Limited Warranty provided with your HP Product.

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