



# HP Cloud Endpoint Manager FAQ SHEET

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## What is HP Cloud Endpoint Manager<sup>1</sup> and why did we develop it?

HP Cloud Endpoint Manager<sup>1</sup> is the next step in the evolution of device management, making managing your HP Thin Clients easier and smarter than ever. We made it simple, scalable and hybrid-cloud ready to solve IT's biggest device management problems to date.

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## What are the key management features?

Hybrid-cloud readiness enables you to manage your devices on-prem or in the cloud. Real-time data and analytics keep IT up to date on what is happening in their environment. Policy-based management allows automation of the most tedious device management functions. The simple UI allows anyone to get started managing devices on day one.

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## How do I get HP Cloud Endpoint Manager<sup>1</sup>?

HP Cloud Endpoint Manager<sup>1</sup> is available for evaluation during our *Technical Preview* starting in Spring 2022. Contact your HP Sales Rep or Technical Consultant for more details, or if you aren't sure who to contact, simply email [hpcem@hp.com](mailto:hpcem@hp.com).

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## How do I access the dashboard and is it easy to use?

Simply press the Home button on the upper left of the page to access the easy-to-use dashboard, designed with simplicity in mind.

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## How does HP Cloud Endpoint Manager<sup>1</sup> keep my data and employees secure?

HPCEM<sup>1</sup> communicates all data through a single, secure, HTTPS port that uses mutual TLS encryption to ensure security.

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## Can HP Cloud Endpoint Manager<sup>1</sup> support my entire thin client fleet?

HPCEM<sup>1</sup> can seamlessly scale to manage thousands of devices.<sup>2</sup>

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## Does HP Cloud Endpoint Manager<sup>1</sup> replace HP Device Manager?

HP Cloud Endpoint Manager<sup>1</sup> will replace HP Device Manager. HPDM's EOL date will be announced in the future.

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## What are the server hardware requirements for HP Cloud Endpoint Manager<sup>1</sup>?

HPCEM must be installed on-prem or in the cloud on a server with 32GB of RAM, 200GB storage, and with either an Intel<sup>®</sup> Core™ i5 (or higher) or AMD Ryzen™ (or higher) with a minimum of 8 physical CPU cores.

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## What endpoint operating systems does HPCEM<sup>1</sup> manage?

HPCEM<sup>1</sup> manages HP ThinPro OS (7.2 SP11 and higher) and Microsoft Windows 10 IoT OS (Enterprise LTSC 2016, 2019 and higher).

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## What server operating systems can HP Cloud Endpoint Manager<sup>1</sup> be installed on?

HP Cloud Endpoint Manager<sup>1</sup> can be installed on Ubuntu 18.04 and 20.04, and RHEL 7.7, 7.9, 8.2 and 8.3.

V1.4

1. Requires Windows 10 IoT Enterprise LTSC 2016 or later or HP ThinPro 7.2 SP11 operating system or later on endpoint and Internet access. Visit <https://www.hp.com/us-en/solutions/cloud-computing/thin-client-software.html> to download or view the complete details and configuration requirements. See datasheet for feature listings as they become available at the following URL: <https://www8.hp.com/h20195/v2/GetDocument.aspx?docname=c08045808>.
2. Unlimited device management is planned to be available in a future release.