

Brief

# Make Windows 10 imaging a breeze with HP expertise

## PC Image Architect, Build, and Update Service



Prepare for Windows 10 with the HP PC Image Architect, Build, and Update Service. Our experts will host an onsite workshop, build and test your image or provisioning solution, and update it, if desired.<sup>1,2</sup>



### Service benefits

- A new PC image built to meet your needs and deployment strategy
- Regular updates to your PC image, if requested
- The freedom to stay focused on your business

### Feature highlights

- Onsite workshop
  - Consultancy and advice
  - Image design document
- Custom Windows image, based on your needs
  - Core applications
  - Driver packages
- Image testing on customer-provided hardware in HP lab
- Project management
- Ongoing image updates

### Face-to-face personalized design discussion

Through an onsite workshop, HP will help you understand all aspects of a Windows 10 image, answer questions, gather requirements, and make design recommendations for a custom image specific to your environment and devices.

### Leave the heavy lifting to us

Let HP image experts take control of the image design, build, and test process for you and deliver a solution that accounts for your operating environment, hardware, and planned deployment methodologies.

### Keep your environment up-to-date and secure.

Rest assured in knowing that you can opt to have HP keep your Windows 10 image current by validating, managing, and applying updates to your image or provisioning environment.<sup>1</sup>

## Features of PC Image Architect, Build, and Update Service

### Dedicated technical team

Get the reassurance of a global HP image team staffed by Windows 10 experts and the right technical resources for your project, including an Image Architect, Technical Lead, and Project Manager.

### An OS image that's uniquely you

Trust that your new Windows 10 image will work on all your hardware, not just HP. It can be loaded with all your core business applications, customized with changes to the start menu and desktop settings, and it will pass standard Windows functionality and validation testing.

### Choose your updates

Define whether and how you want your new image updated by specifying the frequency and type—security, bug fixes, maintenance-related tasks, feature refreshes, and threshold releases.<sup>1</sup>

## See the bigger picture

HP is here to help with your end-to-end Windows 10 migration needs with a complete suite of services. PC Image Architect, Build, and Update Service is part of our Windows 10 Migration offerings. Ask your Account Manager for more information.

## Complementary services from HP



### Assured compatibility

If you have multiple applications and have not confirmed their compatibility with Windows 10, you can purchase Application Transformation Services. We will inventory and evaluate your Windows and web applications to determine whether they will run successfully on Windows 10 and IE11. If any applications are found to be incompatible, we will design and implement an appropriate solution.



### Image deployment

Once you have a new PC image, we offer several services to help you deploy it across your fleet. Our Dynamic Configuration Service will load the PC image onto your new PCs before they leave the factory. We can also help you load the new image directly onto your existing hardware fleet with the aid of an onsite engineer, or even deploy it remotely.

Learn more at  
[hp.com/go/discoveranddesign](http://hp.com/go/discoveranddesign).

Sign up for updates  
[hp.com/go/getupdated](http://hp.com/go/getupdated)



Share with colleagues

1. The service can be ordered with or without update services.

2. Plans and/or included components may vary by region or by authorized HP service partner. Please contact your local HP representative or authorized partner for specific details in your location.

HP services are governed by the applicable HP terms and conditions of service provided or indicated to the customer at the time of purchase. The customer may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HP Limited Warranty provided with an HP product.

© Copyright 2018 HP Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. Microsoft and Windows are registered trademarks of Microsoft Corporation in the United States and/or other countries.

